

#### AGENDA

#### **BOARD OF DIRECTORS REGULAR MEETING**

Wednesday, August 28, 2024 - 2pm
West Center Auditorium / Zoom
\*Code of Conduct

**Directors**: Marge Garneau (President), Bart Hillyer (Vice President), Jim Carden (Secretary), Carol Crothers (Treasurer), Candy English (Assistant Secretary), Nellie Johnson (Assistant Treasurer), Nancy Austin, Kathi Bachelor, Barbara Blake, Beth Dingman, Bev Lawless, Joe Magliola, Scott Somers (non-voting)

## **AGENDA TOPIC**

- 1. Call to Order / Roll Call Establish Quorum
- 2. Amend/Adopt Agenda
- 3. President's Report
- 4. CEO Report
  - A. CEO Monthly Report
- 5. Presentation
  - A. Quarterly Financial Report
- 6. Committee Reports
  - A. Audit Austin
  - B. Board Affairs Hillyer
  - C. Fiscal Affairs- Crothers
  - D. Investments Johnson
  - E. Nominations & Elections Blake
  - F. Planning & Evaluation Carden
- 7. Consent Agenda Consent Agenda items are routine items of business that are collectively presented for approval through a single motion. A Board member may request that an item be pulled from the Consent Agenda and placed under Action Items for separate discussion and action.
  - A. Minutes:
    - 1) BOD Regular Meeting Minutes: June 26, 2024
    - 2) BOD Work Session Minutes: August 14, 2024
  - B. Financial Statements:
    - 1) July Financials
- 8. Action Items
  - A. Approval of Release of Funds for Del Sol Clubhouse (Somers)
  - B. Approval of Use of MRR-B Funds Regarding Desert Hills Pool Project (Somers)
  - C. Ad Hoc Committee Regarding GVR Foundation Task and Completion Date (President)
  - D. Ad Hoc Committee Regarding CEO Evaluation Process Task and Complete Date (President)
  - E. Amend CPM to Allow Charging a Convenience Fee (Websters)
- **9. Member Comments** Please limit comments to two (2) minutes. Speakers are asked to provide their name and GVR member number. This time is for comments, not for questions and answers.

## 10. Adjournment

<sup>\*</sup> GVR encourages the Board and members to voice concerns and comments in a professional, business-like, and respectful manner.



## **MEMORANDUM**

**TO:** Board of Directors

FROM: Scott Somers, CEO

**DATE:** August 28, 2024

RE: Monthly CEO Report

## **Important Dates**

• August 28, 2pm: Regular Board Meeting

August 29, 1:30pm: Planning and Evaluation Meeting

## Strategic Plan/Annual Workplan

### **Administration**

5.1.1 Provide staff support to the Board of Directors to enable proactive, complete communications about Board decisions.

 With Communications, synthesize Board actions/decisions to communicate with the Members. (Ongoing) Eblast the Friday after a Regular Meeting and Monthly GVRNow.

### **Board and Committees**

5.2.3 Utilize staff liaisons and the Strategic Plan to support continuity of direction.

- Staff liaison functions to be facilitated by Administration to ensure committee continuity. (ongoing)
- 5.4.1 Encourage staff and Board to attend training and conferences and participate in professional associations.
- Research and identify Board training opportunities. (February) The President
  and CEO have discussed the possibility of holding a facilitated Board retreat
  this fall to address improved Board member and staff relations.

## **Communications**

- 2.2.5 (With Member Services and HR) Develop and implement a member experience review plan related to customer service by department. Member feedback mechanisms are being designed with a goal of having systems in place by *mid-October* 3.3.2 Improve ease of access to GVR activity schedule and opportunities
- With Recreation, develop a "getting started" program to provide instruction and supplies for drop-in activities (September) "Getting Started" program deferred to 2025 due to budget considerations.

### **Facilities Department**

- 1.1.1 Identify accessibility improvement areas
- With architect, complete and document the results of an ADA audit of centers.
   (December) Audit being completed inhouse with improvements being made as they arise, and within budget and facility constraints.
- 1.2.2 Assess spaces for specific activities and equip those spaces properly, such as art class space with washable floors.
- With architect, present WC expansion options and cost estimates. (March)
   West Center club expansions options have been discussed and new approaches identified.
- 1.2.4 Evaluate and improve capital request process.
- With Board, Recreation, and Finance, review and amend Capital Improvement
  Plan Policy as needed. (June) FAC has been reviewing updates to the Capital
  Improvement Policy and Process.
- 1.2.5 Employ newer technologies to benefit members' abilities to fully utilize facilities.
- Work with Recreation and IT to identify and relocate attendance readers at specific locations to better track member usage and facilitate ease of access.
   (August) Relocation of attendance readers: partially complete. Balance of the work will be deferred to 2025.
- 1.3.3 Improve interior and exterior signage: complete, consistent, accessible, concise and attractive
- With Communications, update signage throughout Santa Rita Springs and Las Campanas (December) Santa Rita Springs signage update is underway. The Las Campanas update will be deferred to 2025 due to budget considerations.
- 3.1.2 Explore the idea of allocating space for specialized fitness centers.
- With Recreation, assess possibilities for a function-designed yoga space (October) Working with Recreation to identify alternative locations for a yoga studio
- 4.4.3 Maintain and continue to utilize the Reserve Study (MR&R).
- With Finance, review MRR to be sure it includes all facilities and qualifying capital items. (August) In the past month, facilities and finance staff have met with the Browning Reserve team to discuss the MRR budgeting tool and refine our process. Staff identified some assets that should probably appear in the study such as windows, electrical panels, and other "30-year" fixtures are not currently included.

## **Finance**

- 4.2.1 Evaluate Maintenance Repair and Replacement (MR&R) to confirm need. **FAC** and Board of Directors listened to a presentation by Browning regarding the MR&R (August)
- 4.3.1 Update and recommend financial policies.
- Based on best practices, with FAC, continue updates to recommended financial policies, such as cash management policies. (August) Working with staff and FAC on a Policy plan.

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#### **Human Resources**

- 2.2.2 Implement standardized customer service training for all staff, based on clarified policies and expectations, to ensure consistency in service. (See also 5.3.3)
- Include all current employees in a similar program by the end of the year.
   (December)
- 5.3.3 Provide training and team activities to help people demonstrate these GVR values.
- With the CEO and department heads, develop plans and agendas, and schedule regular meetings with all staff and departmental groups to inform employees about and demonstrate values. (Ongoing) June 25th team event scheduled for staff. RSA Summer Training Series to return late June – August with safety, service, policy elements.
- Explore, develop, and provide in-service and training opportunities for supervisors on Performance Management plans and strategies. (September) Initial training complete. In-service training in development.
- 5.3.4 Incorporate values into performance management
- Update and re-launch a performance management plan with GVR values incorporated. (February) Launch Complete. Move to Ongoing: Performance Management plan launched. Managers and Directors trained in system and tools.
- 5.4.1 Encourage staff and Board to attend training conferences and participate in professional associations
- Continue to work with staff to explore and encourage attendance. (Ongoing)
   With Operations identified and enrolled 15 staff as members of the Arizona
   Parks and Recreation Association. Training and professional development is
   available through membership. AZ Parks and Rec Association Conference in
   August. Rec, Facilities and Ops team members are registered to attend.

## **Membership Services Department**

- 2.2.1 Implement a quality assurance system to ensure that exceptional customer service is happening, such as secret shopper, a review schedule to see how systems and processes are operating.
- Partner with attorney to work toward becoming the expert with regard to GVR's boundary, master development agreements, deed restrictions, title agreements, and collections. Work in progress, ongoing
- Continue to explore and find solutions to identify and decrease membership and guest card misuse. CSRs and Membership Specialists are submitting potential card misuse scenarios, tracked weekly; communications sent as needed
- Implement survey plan to obtain feedback from members regarding recent customer service interactions with staff (October) Link to Member Experience Survey for Membership included in new member packets. Finalizing Customer Service survey, verifying that they can be added to receipts, also looking into tabletop cards with QR codes
- Work toward documenting Membership SOPs and creating a comprehensive handbook. Revised version of the CSR Handbook completed. Membership Handbook is underway

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Partner with Communications to create a comprehensive New Member
 Welcome Packet (March) We have received zero inquiries/card requests tied
 to the non-GVR VDR optional mailers, but will continue exploring options.

## **Recreation Department**

- 1.1.2 Assess and Improve fitness center functionality
- Work with facilities on plans to expand the Las Campanas Fitness Center.
   (August) The potential expansion of the Las Campanas fitness center will be discussed as a Type II CIP at this month's P&E meeting. Staff will propose two options, one of which will hinge on the development of a new space for yoga.
- 1.2.5 Employ newer technologies to benefit members' abilities to fully utilize facilities.
- Investigation options to implement an online reservation system. Online
   reservations are being trialed with a single pickleball court at Canoa Ranch.
   Staff expect to launch online "drop-in" reservation options later this year.
- 2.1.1 Review current programming and make adjustments, if needed, to ensure variety and alignment with current and future member needs.
- Through member surveys, identify gaps and needed adjustments. (Ongoing) Steady and increasing member use of the CH lobby and DSC game room suggest that drop-in amenities of this nature are in demand. Recreation staff is working with facilities to identify opportunities on the north end of town to develop similar spaces.

**Board Goals for CEO, 2024** (approved by the Board of Directors February 14, 2024)

- 1. (Projects) Communicate with Board of Directors (BOD) and members on a monthly basis about project progress as follows:
  - a. Construction progress
    - 1. The Del Sol Clubhouse renovation is complete. We are close to securing a contracted vendor to provide food and beverage services .
    - 2. West Center clubs expansion and lobby concept improvements are awaiting direction from the Board. Once direction is received, construction drawings will be developed and we will go out for bid.
    - 3. Metal Arts expansion construction documents are being developed. Once completed, we will go out for bid.
    - Construction documents for the Desert Hills locker room renovation/expansion project are underway. Potential closure of the DH pool and the DH locker room will be coordinated.
  - b. Explain delays and challenges Improvements to the Ceramics Club kiln room have become complicated. The club has increased its inventory of molds which is causing stress of the floor joists. Staff will be asking the club to move most of its molds to the previous IT offices at DH since that office is on solid ground. The club would also like to add a 5<sup>th</sup> kiln which will cause increased stress on the joist. Staff is working with the architect and engineer to identify possible solutions such as shoring up the joists and/or relocating several or all of the kilns to a different location. If shoring up the floor joists is required, this project will be coordinated with the locker room remodel below.

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- 2. (Meetings) Attempt to improve teamwork by scheduling monthly one-on-one meetings with Board members who wish to meet with me. It is understood and agreed that meetings may need to be rescheduled or canceled due to scheduling conflicts or other pressing matters.
  - a. Scott met with 6 Board Directors in July and will meet with 7 in August.
- 3. (Communication) Communicate with Board of Directors (BOD) on a monthly basis about capital expenses in comparison to Board-approved amounts from the Initiatives, and MRR-B funds.

	GREEN VALLE	ΥR	ECREATION							
	CAPITAL PRO	JEC	TS REPORT							
	7/31	/20	24							
			TOTAL		2024			Pro	oject to Date	
								20	24 Spent to	
Contor	Description	То	tal Project				otal Project	20	Date	ject Budget
Center	<u>Description</u>		Budget	_202	24 Budget	Spe	ent to Date		Date	Balance
NON RE	SERVE CAPITAL									
ALL	2024 Unplanned Unbudgeted Items	\$	100,000	\$	100,000	\$	-	\$	-	\$ 100,000
CR	Shade Structure for Canoa Ranch po	\$	16,000	\$	16,000	\$	-	\$	-	\$ 16,000
CP1/ABS	Deck shade structures for CP1 and A	\$	26,000	\$	26,000	\$	-	\$	-	\$ 26,000
ALL	Accessibility Initiatives	\$	67,023	\$	50,000	\$	17,023	\$	-	\$ 50,000
PBC	Pickleball Fencing	\$	35,000	\$	35,000	\$	-	\$	-	\$ 35,000
WC	Vacuum System for Woodshop	\$	90,000			\$	33,315	\$	21,168	\$ 56,685
INITIATI	VES									
SRS	Remodel for Glass Arts	\$	900,000			\$	828,605	\$	(24,224)	\$ 71,395
DH	Desert Hills Fitness Center	\$	1,127,744			\$	1,128,161	\$	-	\$ (417)
DH	DH Locker-room Expansion	\$	299,355	\$	299,355	\$	9,591	\$	-	\$ 289,764
DH	Desert Hills Stage Removal	\$	15,000	\$	15,000	\$	-	\$	-	\$ 15,000
DSCH	Del Sol Clubhouse Note Payable	\$	110,000	\$	11,000	\$	22,000	\$	11,000	\$ 88,000
DSCH	Del Sol Clubhouse Rennovation	\$	1,900,000	\$	-	\$	1,738,960	\$	1,226,676	\$ 161,040
WC	West Center Expansion (Lap, Wood	\$	158,835	\$	100,000	\$	17,657	\$	3,599	\$ 141,178
DH	Ceramics Kiln room	\$	90,000	\$	90,000	\$	-	\$	-	\$ 90,000
WC	West Center Lobby improvements	\$	150,000	\$	150,000	\$	-	\$	-	\$ 150,000
ALL	Security Cameras	\$	50,000	\$	-	\$	49,974	\$	49,974	\$ 26

- 4. (Capital) Include usage, trade-offs, and justification as part of the annual budget and capital planning process to provide the Board of Directors (BOD) with the necessary information to make capital planning decisions.
  - a. Type II project proposals are being reviewed by staff and will be presented to the P & E next week..
  - b. Type I Capital Improvement proposals have been gathered, but the evaluation and award process has been put on hold. 2024 CIP funds are currently frozen due to lower than expected home sales.
- 5. (Capital) Provide information to the Board of Directors (BOD) on usage, trade-offs, and justification for a proposed/planned new capital project when the Board reviews concept plans.
  - a. Board reviewed potential West Center club expansion options during its June 19<sup>th</sup> Work Session and has since met with the clubs to discuss their wants and needs.

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## Quarterly Financial Summary 2<sup>nd</sup> Quarter 2024

Green Valley Recreation

## **Revenue Summary**



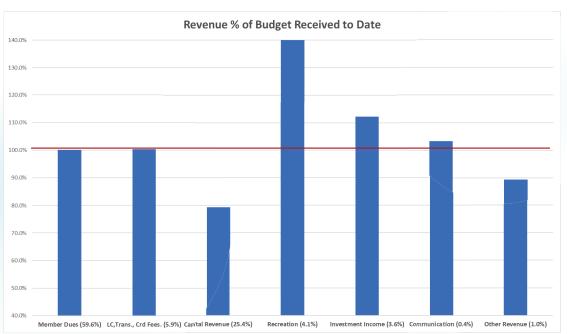
## Green Valley Recreation, Inc Summary of Revenue & Expenditures - Budget to Actual

For Fiscal Year Ending Dec 31, 2024

	2024	Prior Year								
	Annual Budget	YID		Jan - July Actual	% of Variance	F	Y 2023 No EQ	Var. fro	m P	rior Yea \$
evenue:				, 101001		Т				
Member Dues	\$ 7,132,750	\$	4,160,771	\$ 4,165,068	0.1%	\$	4,116,757	1.2%	\$	48,31
LC,Trans., Crd Fees.	705,637		439,212	440,886	0.4%		478,452	(7.9%)		(37,56
Capital Revenue	3,039,780		1,939,379	1,537,886	(20.7%)		1,730,148	(11.1%)		(192,26
Recreation	485,403		314,511	456,298	45.1%		307,143	48.6%		149,15
Investment Income	425,458		248,184	278,413	12.2%		298,320	(6.7%)		(19,90
Communication	47,093		27,471	28,381	3.3%		27,496	3.2%		88
Other Revenue	136,072		93,907	83,960	(10.6%)		68,087	23.3%		15,87
Total Revenue	11,972,193		7,223,434	6,990,892	(3.2%)	Ś	7,026,403	(0.5%)	Ś	(35,51

## **Revenue Summary**





## **Expense Summary**



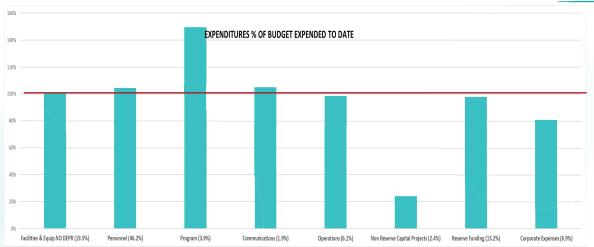
## Green Valley Recreation, Inc Summary of Revenue & Expenditures - Budget to Actual For Fiscal Year Ending Dec 31, 2024

January	through I	uly 2024

	2024	 Jan	uary - July	Prior Year			
	Annual Budget	YTD Budget	Jan - July Actual	% of Variance	Jan-July	Var. from	m Prior Yea \$
penditures:							
Facilities & Equipment NO DEPRECIATION \$	2,255,805	\$ 1,320,551	\$ 1,337,877	0.6%	\$ 1,274,677	(5.0%)	\$ (63,200
Personnel	5,335,990	3,093,923	3,236,193	(4.6%)	2,937,000	(10.2%)	\$ (299,193
Program	447,071	288,775	432,128	(49.6%)	306,271	(41.1%)	\$ (125,85
Communications	217,126	134,094	140,671	(4.9%)	127,153	(10.6%)	\$ (13,51
Operations	709,084	405,493	399,175	1.6%	389,918	(2.4%)	\$ (9,25
Corporate Expenses	794,036	485,038	392,819	19.0%	533,088	26.3%	\$ 140,26
Total Expenditures	9,759,111	5,727,876	5,938,864	(2.8%)	5,568,106	(6.7%)	\$ (370,75

## **Expense Summary**





## **Surplus Summary**

Green Valley Recreation, Inc Revenue & Expenditures For Fiscal Year Ending Dec 31, 2024

Modified Accrual Basis Surplus (879,817)

January through July 2024



		PROJECTION FOR TOTAL YEAR 2024							
	anuary - Jul	Projected	Total Jan-	Approved	Total				
	Jan - July	Aug - Dec	Dec 2024	Budget	Projected				
	Actual	2024	<b>Projected</b>	2024	<u>Variance</u>				
Revenue:									
Member Dues	\$ 4,165,068	\$ 2,973,674	\$ 7,138,742	\$ 7,132,750	\$ 5,992				
LC,Trans., Crd Fees.	440,886	\$ 264,904	\$ 705,790	\$ 705,637	\$ 153				
Capital Revenue	1,537,886	\$ 1,035,314	\$ 2,573,200	\$ 3,039,780	\$ (466,580				
Recreation	456,298	\$ 303,888	\$ 760,186	\$ 485,403	\$ 274,783				
Investment Income	278,413	\$ 210,927	\$ 489,340	\$ 425,458	\$ 63,881				
Communication	28,381	\$ 20,538	\$ 48,919	\$ 47,093	\$ 1,827				
Other Revenue	83,960	\$ 69,740	\$ 153,700	\$ 136,072	\$ 17,628				
Total Revenue	6,990,892	\$ 4,878,985	\$11,869,877	\$11,972,193	\$ (102,316				
Expenditures:		•							
Facilities & Equipment NO DEPRECIATI	\$ 1,337,877	\$ 711,320	\$ 2,049,197	\$ 2,255,805	\$ 206,608				
Personnel	3,236,193	\$ 2,226,090	\$ 5,462,283	\$ 5,335,990	\$ (126,292				
Program	432,128	\$ 236,121	\$ 668,249	\$ 447,071	\$ (221,178				
Communications	140,671	\$ 72,984	\$ 213,655	\$ 217,126	\$ 3,470				
Operations	399,175	\$ 262,324	\$ 661,499	\$ 709,084	\$ 47,585				
Corporate Expenses	392,819	\$ 355,637	\$ 748,456	\$ 794,036	\$ 45,579				
Total Expenditures	5,938,864	3,864,476	9,803,340	9,759,111	(44,229				
Excess Revenues Over Exp.	\$ 1,052,029	\$ 1,014,509	\$ 2,066,538	\$ 2,213,082	\$ (146.544				
Excess Revenues Over Exp.	\$ 1,052,029	\$ 1,014,509	\$ 2,000,556	\$ 2,213,062	\$ (140,544				
ransfers and Adjustments:									
Non Reserve Capital Projects	(33,314)	\$ (53,314)	\$ (53,314)	\$ (277,001)	\$ 223,687				
Remove Income From Reserves	(182,154)	\$ (131,024)	\$ (313,178)	\$ (259,068)	\$ (54,110				
Reserve Funding Initiatives	(267,677)	\$ (238,903)	\$ (506,580)	\$ (610,956)	\$ 104,376				
Reserve Funding MRR & MRR-B	(1,519,695)	\$ -	\$ (1,519,695)	\$ (1,519,695)	\$ -				
•	29.794	\$ 162.071	\$ 191,865	\$ 371,138	\$ (179,273				
MRR Expenses paid by Reserve									

# Statement of Financial Position



G	reen Valley Recre	ation, Inc		
St	tatement of Financia	al Position		
GVR"	July 31, 2024			
REEN VALLEY RECREATION, INC.	. , , .			
	Current	Prior Year	Increa	ise
	July 31, 2024	July 31, 2023	(Decre	ase)
Assets				
Total Operating Cash	3,868,504	3,987,524	(119,020)	(3%)
Accounts Receivable (net)	339,807	326,559	13,248	4%
Designated Investments	10,617,392	10,864,911	(247,519)	(2%)
Prepaid Expenses & Inventory	76,392	363,284	(286,893)	(79%
Total Current Assets	14,902,095	15,542,278	(640,184)	(4%)
ixed Assets				
Net Fixed Assets	22,627,560	20,740,759	1,886,801	9%
Oper. & Finance ROU	72,483	111,822	,,.	
Total Assets	37,602,137	36,394,859	1,207,278	3%
Liabilities				
Accounts Payables	375,557	378,273	(2,717)	(1%)
Deffered Dues & Fees	3,271,099	3,031,109	239,990	8%
Compensation Liability	-	-	-	0%
Short Term Liabilities	263,203	408,382	(145,179)	(36%
Long Term Liabilities	101,621	145,928	(44,307)	(30%
Total Liabilities	4,011,480	3,963,693	47,787	1%
Total Net Assets	33,590,657	32,431,167	1,159,491	4%
Net Assets				
Board Designated Net Assets	10,617,393	13,092,238	(2,474,845)	(19%
Unrestricted Net Assetes	22,064,747	18,758,980	3,305,767	18%
Net Change Year-To-Date	908,517	579,949	328,568	(57%
Total Net Assets	33,590,657	32,431,167	1,159,490	3.58%

## **Investments Performance**



			Gre	en Valley Recreatio	n, Inc.			R
			In	vestments Perform	ance			
		Qua	arterly	Board Report Janua	y - June 2024			
						RETURN ON II		
						To Date		r (12 months)
Fund	Jı	une 30, 2024	Dec	ember 31, 2023	Actual	Benchmark *	Actual	Benchmark *
Maintenance Repair & Replacement (SBH)	\$	8,074,214	\$	7,175,602	4.0%	3.6%	8.9%	8.2%
MRR - Part B Pools and Spas (SBH) **	\$	1,156,994	\$	814,765	4.1%	3.7%	8.7%	7.9%
Initiatives (SBH)	\$	806,295	\$	1,750,056	2.5%	2.1%	6.7%	5.9%
Emergency (SBH)	\$	605,867	\$	560,194	8.4%	8.1%	15.6%	14.8%
Total Designated Reserv	/e: \$	10,643,369	\$	10,300,617				
Operating Investment Fund Part A Short Term - JP Morgan	\$	1,887,278	\$	1,767,892	2.9%	2.9%	5.8%	5.7%
Operating Investment Fund Part B Long Term - JP Morgan	\$	1,764,001	\$	1,699,386	5.0%	5.1%	8.5%	8.5%
Total Invested Operating Cash	\$	3,651,279	\$	3,467,278				

## **Capital Projects**



	GREEN VALLE	ΥR	ECREATION								
	CAPITAL PRO	JEC	CTS REPORT								
	7/31	./20	)24								
			TOTAL		2024			Pro	oject to Date		
		_				_		20	)24 Spent to		
Center	Description	10	tal Project	201	245   .		otal Project		Date	Pro	ject Budget
			Budget	202	24 Budget	Sp	ent to Date	_			Balance
NON RE	SERVE CAPITAL										
ALL	2024 Unplanned Unbudgeted Items	\$	100,000	\$	100,000	\$	-	\$	-	\$	100,000
CR	Shade Structure for Canoa Ranch po	\$	16,000	\$	16,000	\$	-	\$	-	\$	16,000
CP1/ABS	Deck shade structures for CP1 and A	\$	26,000	\$	26,000	\$	-	\$	-	\$	26,000
ALL	Accessibility Initiatives	\$	67,023	\$	50,000	\$	17,023	\$	-	\$	50,000
PBC	Pickleball Fencing	\$	35,000	\$	35,000	\$	-	\$	-	\$	35,000
WC	Vacuum System for Woodshop	\$	90,000			\$	33,315	\$	21,168	\$	56,685
INITIATI	IVES										
SRS	Remodel for Glass Arts	\$	900,000			\$	828,605	\$	(24,224)	\$	71,395
DH	Desert Hills Fitness Center	\$	1,127,744			\$	1,128,161	\$	-	\$	(417)
DH	DH Locker-room Expansion	\$	299,355	\$	299,355	\$	9,591	\$	-	\$	289,764
DH	Desert Hills Stage Removal	\$	15,000	\$	15,000	\$	-	\$	-	\$	15,000
DSCH	Del Sol Clubhouse Note Payable	\$	110,000	\$	11,000	\$	22,000	\$	11,000	\$	88,000
DSCH	Del Sol Clubhouse Rennovation	\$	1,900,000	\$	-	\$	1,738,960	\$	1,226,676	\$	161,040
WC	West Center Expansion (Lap, Wood	\$	158,835	\$	100,000	\$	17,657	\$	3,599	\$	141,178
DH	Ceramics Kiln room	\$	90,000	\$	90,000	\$	-	\$	-	\$	90,000
WC	West Center Lobby improvements	\$	150,000	\$	150,000	\$	-	\$	-	\$	150,000
ALL	Security Cameras	\$	50,000	\$	-	\$	49,974	\$	49,974	\$	26

## **Initiatives Budget**



GVR	24									
6/30/20 Cash Funding Pr		ctions								
	oje	ctions								
All Amounts Are Projections		2024	-	2025		2026		2027		2028
Initiatives		2024		2023		2020		2027		2028
Beginning Balance Funding From Operations Revenue Additional GVR Funding (Surplus) Transfer to Operations		1,750,056 519,653 -	\$ \$ \$	806,478 649,893 -	\$ \$ \$	, , , , ,	\$ \$ \$	443,028 720,535 100,000		1,249,430 685,789 100,000
Net Investment Earnings	\$	102,104	\$	66,011	\$	55,709	\$	46,867	\$	92,901
Projects: 2nd Pmt DH Fitness Del Sol Clubhouse Parking Lot Del Sol Club House WC Lapidary, Wood, Artisan Exp DH Ceramics Kiln Room Code CH Gym converstion WC Lobby improvements	\$ \$ \$ \$ \$	(11,000) (900,000) (100,000) (90,000) - (150,000)		(11,000) (900,000)		(11,000) (1,000,000)	\$	(11,000)	\$	(11,000)
Security Cameras WC Lazy River Metal Shop Home LC Fitness Expansion EC Outdoor Pavilion DH Yoga Studo DH Locker room Steam room	\$	(299,335)					\$	(50,000)	\$	(1,500,000) (250,000)
SRS Fitness Expansion Desert Hills stage removal  Total for the Year	\$	(15,000)		(900.000)	Š	(1,000,000)	Ś	(50.000)	Ś	(1,750,000)
Ending Balance	\$	806,478	\$	611,381	\$			1,249,430	\$	367,119



### MINUTES

#### **BOARD OF DIRECTORS MEETING**

Wednesday, June 26, 2024 - 2pm West Center Auditorium / Zoom

**Directors**: Marge Garneau (President), Bart Hillyer (Vice President), Jim Carden (Secretary), Carol Crothers (Treasurer), Candy English (Assistant Secretary), Nellie Johnson (Assistant Treasurer), Nancy Austin, Kathi Bachelor, Barbara Blake, Beth Dingman, Bev Lawless, Joe Magliola, Scott Somers (non-voting)

**Staff Present:** Nanci Moyo (Administrative Supervisor), David Webster (CFO), Kris Zubicki (Member Services Director)

Visitors: 14 Including support staff

## **AGENDA TOPIC**

## 1. Call to Order / Roll Call - Establish Quorum

The President being in the chair and the Secretary being present.

President Garneau called the meeting to order at 2pm MST. Secretary Carden called the roll; quorum established.

## 2. Amend/Adopt Agenda

MOTION: Director Crothers moved, Director Blake seconded to adopt the Agenda.

Passed: unanimous

### 3. President Report

 Encouraged members to consider running for the Board of Directors and to contact Director Blake if interested.

#### 4. CEO Report

- Del Sol Clubhouse is still on schedule with construction starting to wind down. A Grand Opening ribbon cutting is set for July 4, 2024. There is progress being made for a potential vendor for the food and beverage services
- Update on budget and budget projections: after meeting with the CEO, CFO and
  Department heads the year-ends projections have been updated regarding revenue
  and expenditures. At this point the projection is for a slight surplus by the end of the
  year despite decrease in housing sales. There will be no services cut and no impact to
  the mission of GVR. An update will be provided to the Board and Fiscal Affairs
  Committee in August on the projections.
- **5. Committee Reports –** The committees reports are placed on file.
  - A. Audit
  - B. Board Affairs
  - C. Fiscal Affairs
  - D. Investments
  - E. Nominations & Elections
  - F. Planning & Evaluation

## 6. Consent Agenda

Director Johnson requested the May Financials be moved to Action Item H.

MOTION: Director Crothers moved, Director English seconded to approve the Consent Agenda.

Passed: unanimous

A. Minutes:

BOD Regular Meeting Minutes: May 24, 2024

■ BOD Work Session Minutes: June 19, 2024

B. Financial Statements:

May Financials Moved to Action Item H

#### 7. Action Items

A. Approve Proposed West Center Lobby Renovatio Project

Somers reviewed the West Center Lobby Renovation for Member Services.

MOTION: Director Carden moved, Director Hillyer seconded to direct staff to move forward with the proposed West Center lobby renovation by pursuing construction documents, permits, and bid.

Passed: unanimous

B. CPM Change to Part 2 Section 1 Governance 2.1.1.C.1 Word Change

MOTION: Director Crothers moved, Director Magliola seconded to approve the word change from Work Session to Orientation in CPM Part 2 Section 1: 2.1.1.C.1.

Passed: unanimous

C. CPM Change to Part 3 Section 6 Adding 3.6.2.B.2 Tie Vote

MOTION: Director Crothers moved, Director Blake seconded to approve the added language to Part 3 Section 6, 3.6.2.B.3: if two or more GVR board candidates receive an equal number of votes from the GVR membership in the GVR annual election, after recount by the entity responsible for counting the said votes, the current board president shall determine by single coin flip (if just two candidates are tied) or multiple coin flips (if three or more candidates are tied), in the presence of the tied candidates, the final order of finish for said candidates.

Passed: unanimous

D. Limiting Board Directors to Speaking Only Twice During Discussion

MOTION: Director Johnson moved, Director Bachelor seconded to discontinue the current practice of limiting board members to speaking two times on a topic at a board meeting.

Failed: 5 yes (Bachelor, Dingman, English, Johnson Lawless) / 7 no

E. Add Member Comments to Work Session Agenda

MOTION: Director Johnson moved, Director Bachelor seconded to add a Member Comment agenda item as part of the official meeting Agenda format for all future Work Sessions and request the BAC to amend the Corporate Policy Manual for possible refinements regarding meeting agenda including a standing Member Comment item.

Passed: 9 yes / 3 no (Blake, Garneau, Hillyer)

F. Approve Fiscal Affairs Committee Action Plan

MOTION: Director Crothers moved, Director Johnson to approve the Fiscal Affairs Committee Action Plan.

Passed: 11 yes / 1 no (Dingman)

## G. Legislative Changes to the Members Change Fee

MOTION: Director Crothers moved, Director Carden seconded to approve the addition of number three in Corporate Policy Manual section 1.1.6, under letter A, which reads, "Exceptions provided by statute."

Passed: unanimous

## H. May Financials from Consent Agenda

MOTION: Director Johnson moved, Director Carden seconded to accept the May

Financials.

Passed: unanimous

## 8. Member Comments – 1

## 9. Adjournment

MOTION: Director Hillyer moved, Director English seconded to adjourn the meeting at

3:26pm.

Passed: unanimous





#### **BOARD OF DIRECTORS WORK SESSION**

Wednesday, August 14, 2024, 2pm WC Room 2 / Zoom

**Directors Present**: Marge Garneau (President), Bart Hillyer (Vice President), Jim Carden (Secretary), Carol Crothers (Treasurer), Candy English (Assistant Secretary), Nellie Johnson (Assistant Treasurer), Nancy Austin, Kathi Bachelor, Barbara Blake, Beth Dingman, Bev Lawless, Joe Magliola, Scott Somers (non-voting)

Staff Present: Nanci Moyo (Administrative Supervisor), Natalie Whitman (COO)

Visitors: 16

## **AGENDA TOPIC**

## 1. Call to Order / Roll Call

Work Session Called to Order at 2:01pm by President Garneau. Secretary Carden called the roll.

## 2. Amend / Approve Agenda

MOTION: Director Hillyer moved, Director Carden seconded to approve the Agenda.

Passed: unanimous

### 3. Discuss Expansion of West Center Clubs

CEO Somers shared three clubs were invited to the Board Work Session to talk about each club's needs for expanding the foot print at West Center. Depending on the scope of the expansion this project will have to go to the membership for a vote due to the bylaw requirement when a threshold is reached of 12 percent of audited revenue from the previous year.

## A. Woodshop

Highlights of presentation and discussion:

- Woodshop Club has 500+ members and continues to grow.
- Lacks space for all the different projects that are made at the woodshop.
- Preference is to expand east of the Woodshop vs. south. To expand south would change all the present ADA access and the building would not be as safe and efficient.
- Building out to the east would add 2,100 square feet to the existing 6,600 square feet.
- Current space limits growth of the club.
- Woodshop Club can contribute ten percent of the cost of the additional building and be used for mostly internal structure.
- 28 classes per year are held for the members of the club.

## **B.** Lapidary

Lapidary Club currently has 272 members.

- Lapidary has 17 classes in the GVR Fall catalog. All the teachers of lapidary are volunteers. Holding classes helps grow the club.
- The Lapidary Club has \$126,000 set aside for the expansion and when the expansion moves forward they will do more fundraising. This money would be used toward interior needs.
- Currently Lapidary is spread between West Center, Desert Hills and East Center. The work space in all the facilities is tight and the equipment is noisy. Classes cannot be held when club members are working on projects.
- Club members that are monitors at the sites are able to sell their work in the shop, with a commission going back to the club.

#### C. Artisans

- Space constraints keeps the Artisans Club at 60 members. More space would help the club expand its member list.
- Public safety and ADA compliance are the key priorities for expansion of the space. This would include a second door for easier evacuation in case of an emergency.
- There is a need for more display cases, wall space, racks for clothing. Having more cash registers would help for quicker sale processes.
- Designated space for special events and classes could be utilized in the expansion. Currently limited storage space.
- Designated space for members to drop off their items for sale away from customers.
- Improved signage would help draw in more customers.
- The Club is able to contribute for the expansion and can hold fundraisers moving forward.

## Further discussion by the Board:

- Consideration of whether this could be two projects vs. one project. The woodshop project can be done at a different time as one project, and possibly combine Lapidary and the Artisan's Shop as one project.
- Could lose economy of scale if the projects are not combined. This could be reviewed by an architect to understand the cost and procedure. There needs to be an understanding of permitting from the County on the Woodshop building out east and not south.
- Consensus of the Board is to move billiards to Del Sol Clubhouse to free up space for Artisan's Shop.
- There is interest in having the membership vote on the West Center Club expansion as a single project.
- Concern for keeping as one project and having a membership vote delays these projects. Possibly break the projects into two or three projects to get them done in a timely manner.
- Board consensus was to first pursue County permitting for the Woodshop building east into the parking lot to know if that is feasible.

## 4. Discuss Del Sol Clubhouse Allowing Dogs

Discussion regarding allowing dogs at Del Sol Clubhouse:

• First question: Does the Board want to relax the CPM and allow dogs on one specific property.

- Proposed: allow dogs on the front patio leashed and with an owner, but no dogs on the back patio.
- Operations will handle how to accommodate dogs if the Board changes the policy in the CPM.
- Consensus from the Board is to bring this back at the October Work Session.

## Adjournment

MOTION: Director Hillyer moved, Director Johnson seconded to Adjourn the meeting at 3:52pm.

Passed: unanimous



## Green Valley Recreation, Inc. CONSOLIDATED FINANCIAL STATEMENTS

The accompanying pages are the Financial Reports for July 31, 2024. The four statements are:

## Statement of Financial Position.

This is also known as a Balance Sheet or the Statement of Net Assets.

#### Statement of Activities

Also known as an Income and Expense statement. This report shows the types of Income, the categories of expense and the unrealized Investment Market changes for the year to date. The bottom line in this report is the net for all the reserve accounts maintained by GVR.

## Statement of Changes in Net Assets

This report displays the financial activity of the four reserves that make up the Net Assets of Green Valley Recreation. These reserves are:

**Unrestricted** - These net assets include the Fixed Assets (land, buildings and equipment), undesignated current assets less the current liabilities and deferred revenue items.

**Emergency** - Designated by the Board of Directors, this reserve is held to provide liquidity when needed for operational emergencies.

**Maint - Repair - Replacement** - designated by the Board of Directors, this reserve is the accumulation of assets in support of the Reserve Study which is mandated for Common Interest Realty Associations like Green Valley Recreation. Annual amounts are budgeted and transferred into this reserve for the purposes of the name of this reserve.

**MRR-B Pools and Spas** - Board designated reserve for end of life replacement of Pools and Spas

**Initiatives** - This reserve is designated by the Board of Directors to help with the funding for new programs that evolve from member interests and demands. Innovation in programming enables GVR to respond to member expectations.

## **Investment Portfolios**

This report displays the market values of investments at the beginning of the year, the dollar amounts of changes that occurred from January 1st to the date of the financial statements. The unrealized gain or loss on market value changes is shown on a separate line to result in the market value of investments as of the reporting month end. The investments related to each of the Reserves (Unrestricted and Designated) are included in separate columns.



## Green Valley Recreation, Inc. Statement of Financial Position

As of Date: July 31, 2024 and Dec 31, 2023

		31, 2024	Dec 31, 2	
ASSETS	Т	otal	Total	
Current Assets				
Cash/Cash Equivalents		528,118		2,599,548
Accounts Receivable		339,807		220,589
Prepaid Expenses		76,392		218,015
Maintenance Inventory		-		22,003
Designated Investments (Charles S./SBH)	80060E 12800E		Towns when	
Emergency - Fund	621,733 (1)		560,194 (18)	
MRR - Fund	8,044,393 (2)		7,175,602 (19)	
Initiatives - Fund Pools & Spas - Fund	779,359 (3)		1,750,056 (20) 814,765 (21)	
Total Designated Investments (CS/SBH)	1,171,907 (4) 10,617,392 (5)	-	10,300,617 (22)	
Undesignated Invest. (JP Morgan Long Term)	1,844,385 (6)		1,699,386 (23)	
Undesignated Invest. (JP Morgan)	1,496,000 (7)		1,767,892 (24)	
Investments		13,957,777 (8)		13,767,895 (25)
<b>Total Current Assets</b>		14,902,095	_	16,828,050
Fixed Assets				
Contributed Fixed Assets		18,017,085		18,017,085
Purchased fixed Assets		32,810,944		31,004,036
Sub-Total		50,828,028		49,021,121
Less - Accumulated Depreciation		(28,200,469)		(27,464,438)
Net Fixed Assets		22,627,560 <sup>(9)</sup>	_	21,556,682 (26)
Operating Lease DOLL Not of Accume Amend				
Operating Lease ROU, Net of Accum. Amortize Finance Lease ROU, Net of Accum. Amortize		72,483		- 72,483
Total Assets		37,602,137	_	38,457,215
			_	,,
LIABILITIES				
Current Liabilities		275 557		707.055
Accounts Payable Deferred Dues Fees & Programs		375,557		727,655
Accrued Payroll		3,002,475 268,623		4,533,756 156,036
Compensation Liability		200,023		130,030
MCF Refund Liability		217,230		211,700
In-Kind Lease Liability -Current		5,666		4,000
Operating ROU Liability - Current		-		-
Financing ROU Liability - Curent		40,307		40,307
Total Current Liabilities		3,909,859		5,673,454
In-Kind Lease Liability - LT		46,667		46,667
Notes Payable		11,000		11,000
Financing ROU Laibility - LT		43,954		43,954
Total Long Term Liabilities		101,621	_	101,621
TOTAL NET ASSETS		33,590,657 (10)	=	32,682,140 (27)
NET ASSETS				
Temporarily Designated:				
Board Designated:		621 722 (41)		FCO 104 (00)
Emergency Maint - Repair - Replacement		621,733 (11) 8,044,394 (12)		560,194 (28) 7,175,602 (29)
Initiatives		779,359 (13)		1,750,056 (30)
Pools & Spas		1,171,907 (14)		814,765 (31)
Sub-Total		10,617,393 (15)	_	10,300,617
Unrestricted Net Assets		22,064,747		22,381,524
Net change Year-to-Date Unrestricted Net Assets		908,517 (16) 22,973,264 (17)	-	22,381,524
TOTAL NET ASSETS		33,590,657		
TOTAL NET ASSETS		33,580,657		32,682,140



## Green Valley Recreation, Inc. Summary Statement of Activities

YTD Period: 7 month period ending July 31, 2024

FY Budget Period: Jan 1, 2024 - Dec 31, 2024

Revenue  Member Dues LC,Trans., Crd Fees. Capital Revenue  Programs Instructional  Recreational Revenue  Investment Income	2023 YTD Actual 4,116,757 478,452 1,730,148	EAR COMPAR 2024 YTD Actual 4,165,068 440,886	Year to Year Variance 48,311	<u>%</u>	YTD Actual	YTD Budget	YTD Variance	%	Fiscal Year Budget	Remaining FY Budget
Member Dues LC,Trans., Crd Fees. Capital Revenue Programs Instructional Recreational Revenue	4,116,757 478,452	Actual 4,165,068	Variance	<u>%</u>	55.000	Budget	Variance	%	Budget	FY Budget
Member Dues LC,Trans., Crd Fees. Capital Revenue Programs Instructional Recreational Revenue	478,452		48 311							
LC,Trans., Crd Fees. Capital Revenue  Programs Instructional  Recreational Revenue	478,452		48 311							
Programs Instructional  Recreational Revenue		440 886	10,011	1%	4,165,068	4,160,771	4,298	0.1%	7,132,750	2,967,682
Programs Instructional Recreational Revenue	1,730,148	440,000	(37,566)	(8%)	440,886	439,212	1,674	0%	705,637	264,751
Instructional Recreational Revenue		1,537,886	(192,262)	(11%)	1,537,886	1,939,379	(401,493)	(21%)	3,039,780	1,501,894
Instructional Recreational Revenue	00 570	105.004	00.040	000/	105.004	00.045	00.070	4000/	00.400	(70.540)
Recreational Revenue	83,579	165,921	82,342	99%	165,921	69,645	96,276	138%	92,403	(73,518)
	223,564	290,377	66,813	30%	290,377	244,866	45,512	19%	393,000	102,623
Investment Income	307,143	456,298	149,155	49%	456,298	314,511	141,787	45%	485,403	29,105
	298,320	278,413	(19,907)	(7%)	278,413	248,184	30,229	12%	425,458	147,046
Advertising Income	_			0%	_			0%		
Cell Tower Lease Inc.	27,496	28,381	885	3%	28,381	27,471	910	3%	47,093	18,711
Comm. Revenue	27,496	28,381	885	3%	28,381	27,471	910	3%	47,093	18,711
John Nevende	21,430	20,007	000	0 /10	20,007	21,411	3,0	070	47,033	10,711
Other Income	53,894	63,802	9,908	18%	63,802	68,796	(4,994)	(7%)	87,072	23,270
Facility Rent	11,859	17,825	5,966	50%	17,825	11,667	6,158	53%	20,000	2,175
Marketing Events	-		-	0%	2	2	-	0%	-	-
In-Kind Contributions	2,333	2,333	-	0%	2,333	2,333	-	0%	4,000	1,667
Del Sol Café Revenue		-	-	0%		11,111	(11,111)	(100%)	25,000	25,000
Other Revenue	68,087	83,960	15,874	23%	83,960	93,907	(9,947)	(11%)	136,072	52,112
Total Revenue	7,026,403	6,990,892	(35,511)	(1%)	6,990,892	7,223,434	(232,542)	(3.2%)	11,972,193	4,981,301
Evnance										
Expenses	017.505	044.004	(00.700)	(400()	044.004	005.045	44.054	4.407	400.000	044.044
Major ProjRep. & Maint.	217,535	244,261	(26,726)	(12%)	244,261 171,447	285,315	41,054	14%	489,203	244,941
Facility Maintenance	161,606	171,447	(9,841)	(6%) 70%	3,812	237,734 749	66,286	28%	405,251	233,804
Fees & Assessments Utilities	12,635 636,456	3,812 683,577	8,823 (47,121)	(7%)	683,577	570,760	(3,063) (112,818)	(409%) (20%)	5,000 1,000,134	1,188 316,557
Depreciation	793,933	736,031	57,902	7%	736,031	764,834	28,804	4%	1,275,000	538,969
Furniture & Equipment	189,979	179,012	10,966	6%	179,012	168,817	(10,195)	(6%)	268,945	89,933
Vehicles	56,466	55,767	699	1%	55,767	57,176	1,409	2%	98,000	42,233
Facilities & Equipment	2,068,610	2,073,908	(5,298)	(0%)	2,073,908	2,085,386	11,478	1%	3,541,533	1,467,625
Wages	2,243,394	2,562,346	(318,952)	(14%)	2,562,346	2,347,385	(214,962)	(9%)	4,047,812	1,485,466
Payroll Taxes	171,131	216,056	(44,925)	(26%)	216,056	182,929	(33,128)	(18%)	323,634	107,577
Benefits	522,474	457,790	64,684	12%	457,790	563,610	105,820	19%	964,545	506,755
Personnel	2,937,000	3,236,193	(299,193)	(10%)	3,236,193	3,093,923	(142,269)	(5%)	5,335,990	2,099,798
Food & Catering	14,165	39,652	(25,487)	(180%)	39,652	12,667	(26,985)	(213%)	21,386	(18,267)
Recreation Contracts	231,145	324,604	(93,460)	(40%)	324,604	208,826	(115,778)	(55%)	348,685	24,081
Bank & Credit Card Fees	60,961	67,871	(6,911)	(11%)	67,871	67,282	(589)	(1%)	77,000	9,129
Program	306,271	432,128	(125,857)	(41%)	432,128	288,775	(143,353)	(50%)	447,071	14,943
					* 20000				W-00000 * 00000000	
Communications	58,117	70,326	(12,209)	(21%)	70,326	58,037	(12,289)	(21%)	96,023	25,697
Printing	52,281	52,592	(312)	(1%)	52,592	64,637	12,045	19%	103,183	50,590
Advertising	16,755	17,753	(998)	(6%)	17,753	11,420	(6,333)	(55%)	17,920	167
Communications	127,153	140,671	(13,519)	(11%)	140,671	134,094	(6,577)	(5%)	217,126	76,454
Supplies	311,684	325,678	(13,994)	(4%)	325,678	323,679	(1,999)	(1%)	558,587	232,909
Postage	7,686	9,791	(2,105)	(27%)	9,791	5,964	(3,827)	(64%)	17,922	8,131
Dues & Subscriptions	9,211	8,493	718	8%	8,493	9,662	1,169	12%	17,091	8,598
Travel & Entertainment	1,120	-	1,120	100%	-	1,200	1,200	100%	1,600	1,600
Other Operating Expense	60,217	55,213	5,004	8%	55,213	64,988	9,775	15%	113,884	58,671
Operations	389,918	399,175	(9,257)	(2%)	399,175	405,493	6,318	2%	709,084	309,909
Information Technology	78,749	67,553	11,196	14%	67,553	79,129	11,576	15%	136,781	69,228
Professional Fees	217,712	108,471	109,240	50%	108,471	142,996	34,524	24%	213,816	105,345
Commercial Insurance	195,444	204,251	(8,808)	(5%)	204,251	206,973	2,722	1%	354,812	150,560
Taxes	24,694	(259)	24,953	101%	(259)	18,383	18,642	101%	33,000	33,259
Conferences & Training	14,141	6,658	7,482	53%	6,658	25,013	18,354	73%	34,127	27,469
Employee Recognition Provision for Bad Debt	2,349	6,144	(3,794)	(161%) 0%	6,144	12,544	6,400	51% 0%	21,500	15,356
Corporate Expenses	533,088	392,819	140,269	26%	392,819	485,038	92,219	19%	794,036	401,216
Expenses	6,362,039	6,674,894	(312,855)	(5%)	6,674,894	6,492,710	(182,184)	(2.8%)	11,044,839	4,369,945
Gross Surplus(Rev-Exp)	664,364	315,998	(348,366)	(52%)	315,998	730,724	(414,726)	(57%)	927,354	611,356
Net. Gain/Loss on Invest.	486,201	592,519	106,318	114 105 2 2 5 1	592,519	-	592,519	ALCO AT A	-	(592,519)
ITOL ONLY LOSS OF HIVES	1,150,565	908,517	(242,048)	(21%)	908,517	730,724	177,793		927,354	18,837



## Green Valley Recreation, Inc. Statement of Changes in Net Assets

As of Date: July 31, 2024 and Dec 31, 2023

			<u>Unrest</u>		Emergency Reserve Fund	Maint - Repair - Replacement Reserve Fund	Initiatives Reserve Fund	Pools & Spas Reserve Fund
	Totals		Unrestricted	Fixed Assets				
Net change in net assets-GVR	908,517	(16)	908,517	-	-	-	-	-
Transfers between unrestricted and reserves: Reserve Study Allocation Principal Transfers	-		-	-	-	-	,-	
Transfers For Funding	-		(1,834,770)	; <b>-</b>	-	1,220,295	315,075	299,400
Transfers Prev. Yr. Surplus	-		-7		-	-	-	-
Transfers Curr. Yr. Surplus	-			-	-	-	-	-
Transfers Between Funds	-		-	-	-	-	-	-
Depreciation Disposal of Fixed Assets	-		, 736,031 -	(736,031)	-	-	1 <b>-</b> 1	- '
Purchase & Contributed Fixed Assets	-		(23,251)	1,516,515	-	(547,337)	(819,636)	-
Purchases Withdrawals Outstanding	-		733,210	=	-	(228,132)	(505,078)	- ,
Allocations of Net Change components: Investment income Investment Expenses	- -		(160,898) 57,383	, -	5,949 (2,958)	120,004 (41,961)	19,626 (6,988)	15,318 (5,476)
Net Gains (Losses) in Investments	-		(478,675)	-	58,547	345,924	26,303	47,900
<u>.</u>			,					
Net Change to July 31, 2024	908,517	(16)	(62,453)	780,484	61,539	868,792	(970,697)	357,142
Net Assets at, Dec 31, 2023	32,682,140	(27)	824,841	21,556,682 (26)	560,194 (28)	7,175,602 (29)	1,750,056 (30)	814,765 (31)
potential transformation. Column (1989) PCCC 1881								
Net Assets as at, July 31, 2024	33,590,657	(10)	762,388	22,337,167 (9)	621,733 (11)	8,044,394 (12)	779,359 (13)	1,171,907 (14)
Footnotes refer to Statement of Financial Position and Statemen		23,099	<u>,555</u> (17)	(17) 10,617,393 (15)				

8/14/2024 3:10 PM



## **Investment Portfolios**

## **Changes and Market Values**

## **Beginning of Year and Curent Month End**

			Emanganay	Maint - Repair -	Initiatives	Pools & Spas
	Totals	Unrestricted	Emergency Reserve Fund	Replace Reserve Fund	Reserve Fund	Reserve Fund
	10 707 005	0.407.070	500.404	7.475.000	4 750 050	044705
Balance Dec 31, 2023 (at Market)	13,767,895 (25)	3,467,278 (24)	560,194 (18)	7,175,602 (19)	1,750,056 (20)	814,765 (21)
Changes since Jan 1, 2023:						
Principal Transfers	2,634,770	800,000		1,220,295	315,075	299,400
Investment income	270,160	109,263	5,949	120,004	19,626	15,318
Withdrawals	(3,250,183)	(1,150,000)	-	(775,469)	(1,324,714)	-
Investment Expenses	(57,383)	-	(2,958)	(41,961)	(6,988)	(5,476)
Net Change for 7 Months	(402,636)	(240,737)	2,991	522,869	(997,000)	309,242
Balance before Market Change at July 31, 2024	13,365,259	3,226,541	563,186	7,698,470	753,056	1,124,007
7 Months Net Change in Investments Gain/(Loss)	592,519	113,844	58,547	345,924	26,303	47,900
Balance at July 31, 2024 (at Market)	\$ 13,957,778 (8)	3,340,385 (6) (7)	621,732.76 (1)	<u>8,044,394</u> (2)	779,359 (3)	1,171,907 (4)

Footnotes refer to Statement of Financial Position and Statement of Activities

10,617,393 (15)

## Summary of Revenue & Expenditures - Budget to Actual

For Fiscal Year Ending Dec 31, 2024

		lanua	rv tl	<mark>nrough Ju</mark>	ılv 2024														
		Janaa	<b>y</b> c.	ii ougii su	II LOLT							_	PRO	OJE	CTION F	OR TOT	AL \	/EAR 202	4
		2024 Annual Budget		Jan YTD Budget	uary - July Jan - July Actual	% of Variance	_	Pr FY 2023 No EQ	rior Ye Var. fr %	rom	Prior Year \$		ojected ug - Dec 2024	De	tal Jan- ec 2024 ojected	Approve Budget 2024		Total Projected Variance	% of Budget Variance
Revenue:				Duuget	Actual			110 LQ							<u> </u>	<u> </u>		<u> </u>	<u>variance</u>
Member Dues	\$	7,132,750	\$	4.160.771	\$ 4,165,068	0.1%	¢	4,116,757	1.2%	\$	48,311	Ś	2.973.674	s :	7.138.742	\$ 7,132,7	50	\$ 5,992	0.1%
LC,Trans., Crd Fees.	Y	705,637	7	439,212	440,886	0.4%	Ť	478,452	(7.9%)		(37,566)	\$	264,904	•	705,790				0.0%
Capital Revenue		3,039,780		1,939,379	1,537,886	(20.7%)		•	(11.1%	•	(192,262)		1,035,314	-	•			•	(18.1%)
Recreation		485,403		314,511	456,298	45.1%		307,143	48.6%		149,155	\$	303,888	-	760,186				36.1%
Investment Income		425,458		248,184	278,413	12.2%		298,320	(6.7%)	)	(19,907)	\$	210,927	-	· ·	\$ 425,4			13.1%
Communication		47,093		27,471	28,381	3.3%		27,496	3.2%		885	\$	20,538	\$	48,919	\$ 47,0	93	\$ 1,827	3.7%
Other Revenue		136,072		93,907	83,960	(10.6%)		68,087	23.3%	Ď	15,874	\$	69,740	\$	153,700	\$ 136,0	72	\$ 17,628	11.5%
Total Revenue		11,972,193		7,223,434	6,990,892	(3.2%)	Ş	7,026,403	(0.5%)	) \$	(35,511)	\$	4,878,985	\$ 13	1,869,877	\$ 11,972,1	93	\$ (102,316)	(0.9%)
Expenditures:			-			-			-										
Facilities & Equipment NO DEPRECIATION	\$	2,255,805	\$	1,320,551	\$ 1,337,877	0.6%	Ş	1,274,677	(5.0%)	) \$	(63,200)	\$	711,320	\$ 2	2,049,197	\$ 2,255,8	05	\$ 206,608	9.2%
Personnel		5,335,990		3,093,923	3,236,193	(4.6%)		2,937,000	(10.2%	5) \$	(299,193)	\$	2,226,090	\$ !	5,462,283	\$ 5,335,9	90	\$ (126,292)	(2.4%)
Program		447,071		288,775	432,128	(49.6%)		306,271	(41.1%	5) \$	(125,857)	\$	236,121	\$	668,249	\$ 447,0	71	\$ (221,178)	(49.5%)
Communications		217,126		134,094	140,671	(4.9%)		127,153	(10.6%	5) \$	(13,519)	\$	72,984	\$	213,655	\$ 217,1	26	\$ 3,470	1.6%
Operations		709,084		405,493	399,175	1.6%		389,918	(2.4%)	) \$	(9,257)	\$	262,324	\$	661,499	\$ 709,0	84	\$ 47,585	6.7%
Corporate Expenses		794,036		485,038	392,819	19.0%		533,088	26.3%	\$	140,269	\$	355,637	\$	748,456	\$ 794,0	36	\$ 45,579	5.7%
Total Expenditures		9,759,111		5,727,876	5,938,864	(2.8%)		5,568,106	(6.7%)	)	(370,757)	_	3,864,476		9,803,340	9,759,1	<u>11</u>	(44,229)	(0.5%)
Excess Revenues Over Exp.	\$	2,213,082	\$	1,495,558	\$ 1,052,029	- •	\$	1,458,296	-	\$	(406,268)	\$	1,014,509	\$ 2	2,066,538	\$ 2,213,0	82	\$ (146,544)	
Transfers and Adjustments:																			
Non Reserve Capital Projects		(277,001)		(138,501)	(33,314)							\$	(53,314)	\$	(53,314)	\$ (277,0	01)	\$ 223,687	80.8%
Remove Income From Reserves		(259,068)		(129,534)	(182,154)							\$	(131,024)	\$	(313,178)	\$ (259,0	68)	\$ (54,110)	-20.9%
Reserve Funding Initiatives		(610,956)		(305,478)	(267,677)							\$	(238,903)		(506,580)	\$ (610,9	56)	\$ 104,376	17.1%
Reserve Funding MRR & MRR-B		(1,519,695)		(1,519,695)	(1,519,695)							\$	-	-		\$ (1,519,6	•		0.0%
MRR Expenses paid by Reserve		371,138		185,569	29,794							\$	162,071		191,865		,	, \$ (179,273)	48.3%
Deduct Reserve Investment Exp.		82,500		41,250	41,200	_						\$	33,800	<u>\$</u>	75,000	\$ 82,5		\$ (7,500)	9.1%
Modified Accrual Basis Surplus		-		(370,830)	(879,817)								787,139		(59,364)			(59,364)	

This report is not a GAAP compliant statement. Non cash adjustments such as Depreciation of Fixed Assets have been removed to establish a Modified Accrual report. The purpose of this report is to give a high level summary of GVRs performance for comparison to the Zero Surplus Budget goal for the fiscal year.

8/19/2024 9:43 AM 23



## **Board of Directors Regular Meeting**

## **Del Sol Clubhouse Release of Funds**

Prepared By: Scott Somers, CEO Meeting Date: August 28, 2024

Presented By: Scott Somers, CEO Consent Agenda: No

## **Originating Committee / Department:**

Administration

## **Action Requested:**

Consider releasing \$50,000 in budgeted funds for Del Sol Clubhouse food and beverage equipment, electrical and plumbing improvements, possibly architectural drawings, and misc. items

## **Strategic Plan:**

GOAL 1: Provide excellent facilities for members to participate in a variety of active and social opportunities

## **Background Justification:**

The 2024 Budget includes \$50,000 for Del Sol Clubhouse kitchen and bar improvements and equipment. Staff is requesting the Board release these funds since staff has been working with a potential vendor who has asked GVR to purchase some of the needed equipment (preliminary list attached). Additional needs include electrical and plumbing improvements to the kitchen and bar area (leasehold improvements), and may include architectural drawings.

## **Fiscal Impact:**

The 2025 Budget included \$50,000 for start up costs for the DSC café.

## **Attachments:**

1) Draft equipment list

## Equipment

Tea brewer	\$ 64.99	Avantco WB8L 2.1 Gallon 54 cup (8 Liter) Water Boiler - 120V, 1300W
Coffee brewer	\$ 1,479.00	Fetco CBS-1242 Plus Series Twin Automatic Digital Coffee Brewer With Plastic Brew Basket
Espresso machine and peripherals	\$ 1,495.00	Nuova Simonelli Oscar II Black Professional Espresso Machine - Pourover, 110V
Coffee bean grinder	\$ 639.00	Estella Caffe ECEG26 Espresso Grinder - 120V (webstaurantstore.com)
Turbo chef of some sort	\$ 3,025.00	Cadco VariKwik VK-120 Charcoal Finish Countertop High-Speed Oven with Touchscreen - 1,650W, 120V
Commercial fridge	\$ 1,739.00	Main Street Equipment BMR-49-R 54" Solid Door Reach-In Refrigerator
Commercial freezer	\$ 1,819.00	Main Street Equipment BMR-49-F 54" Solid Door Reach-In Freezer
Fountain soda taps	\$ 4,829.00	Servend 2705020 SV-150 6 Valve Sanitary Lever Countertop Ice/Beverage Dispenser with 150 lb. Ice Storage
Totals	\$ 15,089.99	

All Products can be found at webstaurantstore.com



## **Board of Directors Regular Meeting**

## Use of MRR-B Funds for Desert Hills Pool

Prepared By: Scott Somers, CEO Meeting Date: August 28, 2024

Presented By: Scott Somers, CEO Consent Agenda: No

## **Originating Committee / Department:**

Administration

## **Action Requested:**

Consider use of MRR-B funds (pools and spas) for additional research into the potential failure and end of life of the Desert Hills pool as well as potential design plans and member outreach

## **Strategic Plan:**

GOAL 1: Provide excellent facilities for members to participate in a variety of active and social opportunities

## **Background Justification:**

Please see the attached memo to the Board, dated August 6, 2024, concerning the condition of the Desert Hills pool.

## **Fiscal Impact:**

The current balance of the MRR-B (pools and spas) is \$1,156,994. A small amount of these funds would be used for additional research into the condition of the pool and for development of options to consider, such as pool repair or replacement.

## Attachments:

1) Memo to Board, dated August 6, 2024



## **MEMORANDUM**

**TO:** Board of Directors

FROM: Scott Somers, CEO

**DATE:** August 6, 2024

**RE:** Desert Hill Pool Condition

Staff have enlisted the expertise of Aqua Design International (ADI) to perform inspections of all GVR pools and spas. Please recall that ADI designed the pool at East Center. Inspections have revealed that the Desert Hills pool and spa are in much worse shape than thought. The attached inspection report describes the pool and spa plumbing as being in "in very poor condition." They note that several lines have been abandoned and that the remaining lines are not able to carry the needed flow. More concerning is that they determined that the pool has a major leak which is causing the auto fill to run full blast 24/7 and that the water leak may be causing a major structural failure.

ADI has provided two options and quotes for consideration:

- 1) Renovate the pool by replacing the plumbing equipment and refinish the pool and spa at an estimated cost of \$900,000 and with an estimated useful life of 15 years.
- 2) Remove and replace the pool and spa entirely at an estimated cost of \$1,500,000 and with a useful life of 50 years.

Based on this preliminary information, staff is of the mind that it makes more sense to completely remove and replace the pool and spa entirely (Option #1).

Funding for 2025 for this project is available as listed here:

Balance of MRR B Pool Fund	\$1,156,994
MRR A Funded Balance for pool	\$ 89,278
Emergency in excess of \$500K	\$ 105,867
Budgeted Jan-2025 MRR B Funding	\$ 299,400
Total available	\$1,651,539

This is an unexpected expenditure, but GVR was smart when in created the MRR-B Fund (pools and spas) and began transferring money into this fund annually in order to pay for such expenses. While the funds available is anticipated to be greater than the cost estimate, it is entirely possible that actually bids could come in greater than the estimate of \$1,500,000. Therefore, the CFO and I plan to recommend a more conservative Initiatives Fund Capital Budget for 2025 in case additional funds from the Initiatives Fund are needed to cover any gap in funding. More on this will be discussed during the budgeting process at the P&E and FAC committee meetings as well as the Board of Directors Budget worksession.

Like the East Center pool design, the Board will be provided with design options and cost estimates to choose from. Once a design is chosen and documents are prepared, we would plan to go out for bid. Staff is recommending the Board authorize use of MRR-B Funds at their August 28<sup>th</sup> Regular meeting so that member outreach and design options can move forward ASAP.

P.O. Box 586 | Green Valley, AZ 85622 | 520.625.3440 | 844.838.0164



5 JULY 24

Green Valley Recreation 333 Paseo del Prado Green Valley, AZ 85614

ATT: Tom Fisher

RE: Pool & Spa Inspection: Desert Hills 2980 S. Camino Del Sol. Date: June, 28,2024

Inspection performed by: Aqua Design International, Dave Acklin & Mark Owens

A visual inspection was performed on the pool, spa & equipment room, no pressure testing, line tracing or leak detection was performed. This inspection gives no warranty in any way whatsoever.

## **Pool & Spa visual inspection:**

The deck is tan salt finish concrete in below average condition. There is excessive mineral staining at the entry / exit points for the pool and spa and the ends of the lap lanes.

We recommend power and TSP washing, coat with acrylic like Excel and paint with acrylic deck paint like Excel. This would make the deck cooler on the feet and much easier to maintain.

Handrails have a scale buildup at the waterline, this is normal due to the mineral levels in the water and can be cleaned with Scotch Brite pads or bead blasting.

Tile has a heavy scale buildup; this can be removed with media blasting. Routine maintenance cleaning tile with a Scotch Brite pad will help slow the buildup, however it will always scale due to the mineral buildup in the water.

Depth and No diving tiles are in good condition and easily readable.

Lights are 500w in pool and 250w in spa. All appear to be working.

Skimmers are U-3 Style, some are missing weir doors and have incorrect baskets. The weir doors increase the skimming ability, and the incorrect baskets allow debris to bypass the basket. This should be corrected in all skimmers.

ADA lifts are present and appear to be in good condition.

The pool has SDX retro drains, and the spa has Channel drains. Both are VGB compliant as long as the flow rates are correct.

There are several factors involved in making drains compliant. The cover must be designed for the water flow being drawn through it. Compliant covers have maximum flow rates based on whether it is on the floor or wall as well. Just because the cover says it is VGB compliant does not make it so if it is not installed correctly.

7536 N. La Cholla Blvd., Tucson, Arizona 85741 Phone: 520-219-8929 Fax: 520-219-9438 aquadesign.ne

The interior finish of both pool and spa has heavy staining from calcium and copper. This can be kept at a minimum by staying on top of the pool chemistry and balancing the pool using the saturation index keeping it at minimal levels.

The pool and Spa use Liquid Chlorine as the sanitizer and CO2 to control pH. Both the pool and spa also use Clear Comfort Hydroxyl Radical systems as secondary sanitation systems.

The pool and Spa use Liquid Chlorine as the sanitizer and CO2 to control pH. Both the pool and spa also use Clear Comfort Hydroxyl Radical systems as secondary sanitation systems.

Chlorine and pH is controlled with an Aqua Sol automated chemical controller on both the pool and spa. They appear to be operating correctly. We recommend as this needs replacing you consider replacing them with a digital system that will more accurately maintain chemistry levels.

The pool is filtered with three TR-100 sand filters with a total combined flow rate of 220GPM at 15 GPM per square foot. The required six-hour turnover for this pool is 273 GPM exceeding the flow rate of the filters by 53 GPM. The backwash valves installed on the filters are very restrictive and add roughly 10 to 15 PSI to the system. We recommend the three TR-100's with new TR-140's, replacing all the Backwash valves with a less restrictive backwash system and changing all the filter sand.

The pool has three 3hp single speed WhisperFlow pumps, one on each filter. These pumps are too big and are over pumping the filters. Recommend replacing the three 3hp pumps with two 5hp variable speed pumps for better economy and performance.

There are no flow meters, PSI or Vacuum gauges in the system, all required by Pima County. Without these items we are unable to calculate flow in the system. The 3 hp WhisperFlow pump is capable of a max flow of 120 GPM. That said with three pumps the best you will get is 360 GPM, still short of meeting the required flow rate and over pumping the existing filters.

It looks like the pump seals have been leaking for some time due to the scale buildup, replacing the pump seals would prolong the lifespan of the pump and motor.

The pool has 4ea. Raypak 400,000 BTU Natural gas heaters. The way they are plumbed does not allow an equal flow to all heaters and some have very low flow. This will eventually result in premature failure. We recommend installing power vents on all 4 heaters and completely replumbing the heater manifold.

The spa is filtered with a single TR-100 sand filter and requires a flow rate of 95 GPM Min. This filter has a max flow rate of 74 GPM at 15 feet per square foot of filter area and is being over pumped by 21 GPM. We recommend replacing the TR-100 with a TR-140 and Pentair Full Flow XF Backwash valve for better flow and clear water.

There are no Flow Meters, PSI Gauges or Vacuum Gauges required by Pima County in the spa system. Without these we are unable to determine the actual flow in the system.

Did not see an emergency shutoff in the pool/spa area or boiler ESO's in the equipment room. This is also required by code.

The pool and spa plumbing are in very poor condition, several lines have been abandoned and the remaining lines are not able to carry the needed flow.

aquadesign.net30 7536 N. La Cholla Blvd., Tucson, Arizona 85741 Phone: 520-219-8929 Fax: 520-219-9438

The pool has three floor clean valves with the internals removed from one and two lines abandoned in each of the others. This is likely related to the pool leaking. The flow is also being restricted; some areas of the pool have no return flow at all causing major circulation issues.

The pool has a major leak causing auto fill to run full blast 24/7, this must be costing a fortune in wasted water along with possibility of major structural failure from the water leaking under the pool.

Overall, this pool is in very bad condition due to the plumbing and equipment room.

## Aqua Designs has two options for repairing this pool and spa.

## Option 1

Complete renovation of the pool and spa. Sawcut deck, pool and spa to replumb entire pool spa and equipment room with all new equipment and plumbing. Abandon all existing plumbing removing as much as possible. Refinish and retile pool and spa. Install energy efficient equipment and Pentair IntelliCenter automation with IntelliChem for chlorine and pH control.

## Option 2

Remove existing pool, spa and equipment room and replace with entirely new pool, spa and equipment room. Install energy efficient equipment and Pentair IntelliCenter automation with IntelliChem for chlorine and pH control

Aqua Design International can give you a fee proposal to build a plan set for everything listed allowing you to get quotes if you would like.

Sincerely,

Dave Acklin & Mark Owens

7536 N. La Cholla Blvd., Tucson, Arizona 85741 Phone: 520-219-8929 Fax: 520-219-9438 aquadesign.net



## **Board of Directors Meeting**

## **Ad-Hoc Committee: GVR Board and GVR Foundation**

Prepared By: Nanci Moyo, Admin. Sup. Meeting Date: August 28, 2024

Presented By: Marge Garneau, Chair Consent Agenda: No

## **Originating Committee / Department:**

President of the Board

## **Action Requested:**

Approve the duties and responsibilities, along with a deadline for its completion, of an Ad-Hoc Committee formed to discuss the GVR Board and GVR Foundation affiliation.

## **Strategic Plan:**

Goal #5: Provide sound, effective governance and leadership for the corporation

## **Background Justification:**

The GVR Foundation has requested a meeting with the proposed GVR Ad-Hoc Committee to discuss its relationship. The contract between GVR Foundation and GVR will be expiring this year. This contract discusses annual GVR Foundation monies to be granted for Member Assistance Program (MAP) recipients.

The tentative topics of discussion provided by GVR Foundation include:

- GVR Foundation's value to GVR
- MAP program
- Additional opportunities
- Moving forward

GVR representatives will be Bart Hillyer (Chair), Carol Crothers, and Nellie Johnson.

GVR Bylaws direction for an Ad-Hoc Committee:

Article VIII Section 2 Special Committees: A. Special or Ad Hoc committees may be established by the President from time to time to assume specific, short-term responsibilities. When established, the duties and responsibilities of the committee along with a deadline for its completion of assigned tasks are to be approved by the Board.

## **Fiscal Impact:**

None

## **Board Options:**

- 1) Approve the duties and responsibilities, along with a deadline for its completion, of an Ad-Hoc Committee formed to discuss the GVR Board and GVR Foundation affiliation, per Bylaw requirements (Article VIII Section 2.A)
- 2) Provide alternative direction.

## **Recommended Motion:**

Move to approve the duties and responsibilities, along with a deadline for its completion, of an Ad-Hoc Committee with GVR Board and GVR Foundation, and provide an informational report to the Board at the September Regular Meeting.



## **Board of Directors Meeting**

## **Ad-Hoc Committee: CEO Evaluation Process**

Prepared By: Nanci Moyo, Admin. Sup. Meeting Date: August 28, 2024

Presented By: Marge Garneau, Chair Consent Agenda: No

## **Originating Committee / Department:**

President

## **Action Requested:**

Approve the duties and responsibilities, along with a deadline for its completion, of an Ad-Hoc Committee formed to develop and recommend to the Board an assessment tool for the CEO Evaluation Process.

## Strategic Plan:

Goal #5: Provide sound, effective governance and leadership for the corporation

## **Background Justification:**

The President of the Board has asked four Directors to be on an Ad-Hoc Committee regarding the process for the CEO evaluation. The four Directors include: Bart Hillyer, Chair, Carol Crothers, Candy English, Nellie Johnson. The Ad-Hoc Committee will develop a recommendation to the Board by the October meeting for a clear, succinct, and useful evaluation instrument for the CEO evaluation.

## GVR Bylaws direction for an Ad-Hoc Committee:

Article VIII Section 2 Special Committees: A. Special or Ad Hoc committees may be established by the President from time to time to assume specific, short-term responsibilities. When established, the duties and responsibilities of the committee along with a deadline for its completion of assigned tasks are to be approved by the Board.

## **Fiscal Impact:**

None

## **Board Options:**

- 1) Approve the duties and responsibilities, along with a deadline for its completion, of an Ad-Hoc Committee formed to develop and recommend to the Board an assessment tool for the CEO Evaluation Process. (Article VIII Section 2.A)
- 2) Provide alternative direction.

## **Recommended Motion:**

I move to approve the duties and responsibilities, along with a deadline for its completion, of an Ad-Hoc Committee formed to develop and recommend to the Board an assessment tool for the CEO Evaluation Process.



## **Board of Directors Regular Meeting**

## **Credit Cards Charges Subject to a Processing Fee**

Prepared By: Scott Somers, CEO Meeting Date: August 28, 2024

Presented By: Scott Somers, CEO Consent Agenda: No

## **Originating Committee / Department:**

Finance

## **Action Requested:**

Consider amending the Corporate Policy Manual (CPM) Part 1, Section 2, Subsection 1.1.8 Member Payment Transactions to clarify that credit card transactions are subject to a processing fee.

## **Strategic Plan:**

GOAL 4: Cultivate and maintain a sound financial base that generates good value for our members.

## **Background Justification:**

The Fiscal Affairs Committee (FAC) has recommended the Board of Directors consider amending the CPM to clarify that credit card transactions are subject to a processing fee since the annual cost of accepting credit cards as a payment method costs GVR approximately \$70,000 annually. GVR has been funding this expense from general revenues, such as Member Dues. Staff plans to apply a 3% processing transaction fee to credit cards transactions beginning October 1, 2024.

## 1.1.8 Member Payment Transactions

Member payment transactions, <u>such as Credit card transaction/service fees</u>, are subject to a processing fee.

## **Fiscal Impact:**

See background above