



## **AGENDA**

### **Board Affairs Committee**

Tuesday, March 11, 2025

**1:45-3:15pm MST**

West Center Room 2 / Zoom

GVR's Mission Statement: "To provide excellent facilities and services that create opportunities for recreation, social activities, and leisure education to enhance the quality of our members' lives."

**Committee:** Bart Hillyer, Chair, Beth Dingman, April Hasson Hillard, Ed Knop, Joe Magliola, Pat Reynolds, Lanny Smith, Gail Vanderhoof, Jodie Walker, Marge Garneau (ex-officio), Scott Somers (CEO), Nanci Moyo (Administrative Supervisor/Liaison)

### **Agenda Topic**

- 1. Call to Order / Roll Call – Establish Quorum**
- 2. Approve or Amend Agenda**
- 3. Approve Meeting Minutes:** January 14, 2024
- 4. Chair Comments**
- 5. Business**
  - A. Member Code of Conduct CPM Changes
  - B. Guest Pass Policy
  - C. Year-End Report
- 6. Member Comments**
- 7. Adjournment**

**Next Meeting:** Tuesday, May 13, 2025, West Center, Room 2/Zoom, 1:30-3:00pm



## MINUTES

### Board Affairs Committee

Tuesday, January 14, 2025, 1:30pm  
WC Room 2 / Zoom

**Committee:** Bart Hillyer (arrived at 1:37pm) Chair, Beth Dingman, April Hasson Hillard, Ed Knop, Joe Magliola, Lanny Smith, Gail Vanderhoof, Jodie Walker, Marge Garneau (ex-officio), Scott Somers (CEO), Nanci Moyo (Administrative Supervisor/Liaison)

**Absent:** Pat Reynolds

**Board Attendees:** Kathi Bachelor, Candy English, Nellie Johnson

**Visitors:** 2

**1. Call to Order / Roll Call – Establish Quorum**

CEO Somer called the meeting to order at 1:30pm MST. Roll call established the quorum.

**2. Approve Meeting Minutes: November 12, 2024**

**MOTION: Magliola moved / Dingman seconded to approve November 12, 2024, Meeting Minutes as presented.**

**Passed: unanimous**

**3. Chair Comments:**

- CEO Somers removed Business Item 4.1 to March BAC meeting.
- Chair Hillyer arrived to continue with the meeting.

**MOTION: Dingman moved / Smith seconded to reinstate the February meeting.**

**Failed: 3 yes (Dingman, Hasson Hillard, Smith) / 5 no**

**4. Business**

1. Review ~~Guest Pass Policy in CPM 1.2.2~~ – Rescheduled to March BAC meeting.
2. Staff Proposal for Member Code of Conduct Changes in CPM 1.2.4  
CEO Somers

Staff provided information at the November 12 BAC Meeting about forming a committee as the disciplinarian tool for the Member code of conduct. It was suggested that staff bring back ideas of what the committee would look like.

The BAC had a good discussion with many options offered. The consensus

of the BAC was to continue with the practice in the Corporate Policy Manual (CPM), and update the definitions and language suggested in the redline version in the Meeting Book so it is not so subjective. Staff will bring this back to the BAC with the redline at the March meeting for a recommendation to the Board and the alternative option of forming an Ad Hoc Committee with Members or the Board of Directors.

3. Discussion on Bylaw Changes for 2026

Possible Bylaw changes for discussion:

- Amend Article VIII Section 1 on Standing Committees to be more effective. Possibly remove the N&E and the P&E Committees, and bring their duties into the BAC and the FAC. Consensus of the BAC is to move the N&E into the BAC. This will be a part of the 2025-26 tasks for the BAC.
- Amend the check signing authority from \$2500 to \$10,000 in Article VII Section 4.E. Consensus of the BAC is to change to \$10,000 and move to the Board to include on the ballot for 2026.

5. **Member Comments:** 5 comments

6. **Adjournment**

Meeting adjourned at 2:51pm.

**Next Meeting:** Tuesday, March 11, 2025, West Center, Room 2/Zoom, 1:30 – 3:30pm



Green Valley Recreation, Inc.

## Board Affairs Committee Meeting

### Member Code of Conduct Changes in CPM 1.2.4

**Prepared By:** Nanci Moyo, Admin. Sup.

**Meeting Date:** March 11, 2025

**Presented By:** Scott Somers, CEO

<p><b>Originating Committee / Department:</b> Administrative</p>
<p><b>Action Requested:</b> Discuss change to the CPM for the Code of Conduct and Suspension policies.</p>
<p><b>Strategic Plan Goal:</b> GOAL 5: Provide sound, effective governance and leadership for the corporation</p>
<p><b>Background Justification:</b> In many cases, GVR’s policy surrounding suspension for conduct has left staff with questions. For example, there is limited information included to define minor versus major offenses. We believe this is an opportunity for GVR to better define expectations and outcomes. Staff reviewed the Code of Conduct and suspension policies for nearly a dozen similar communities/organizations. Most of these communities/organizations had well defined Codes of Conduct and complete processes outlining when and how suspensions will occur. Additionally, a majority of the organizations utilize a committee to hear/review violations and determine if any corrective action needs to occur.</p> <p>The BAC followed up at the January 14 committee meeting with a discussion on what and if an ad hoc committee would be best for the role of enforcing a code violation. The consensus of the BAC was to continue with the current practice and policy of charging staff with initial code of conduct assessments rather than appointing an ad hoc committee with this responsibility. The attached redlined policy therefore addresses changes to limit the subjectivity of a minor vs major code violation for example and provides for clearer definitions and practices.</p>
<p><b>Committee Options:</b></p> <ol style="list-style-type: none"> <li>1) Recommended to the Board changes to the CPM Member Code of Conduct as drafted.</li> <li>2) Recommended to the Board changes to the CPM Member Code of Conduct with amendments. Recommend the next BAC committee consider this item for Board recommendation.</li> </ol>
<p><b>Staff Recommendation:</b> Option #1</p>
<p><b>Recommended Motion:</b> <i>I move to recommended to the Board changes to the CPM Member Code of Conduct as drafted.</i></p>

**Attachments:**

- 1) Proposed CPM Redline and Clean Revisions for Code of Conduct

Proposed CPM Revisions

1.2.4 Code of Conduct

- A. It is the policy of GVR to treat all people with dignity, respect and equality regardless of age, race, color, ancestry, country of origin, disability, ethnicity, marital status, family status, veteran status, gender, religion, sexual orientation or gender identity.
  - 1. Users of GVR facilities are required to comply with GVR published rules and regulations.
  - ~~1-2. Members, tenants, and guests are required to carry their GVR ID with them at all times and are required to present this their card upon request from GVR staff or volunteers.~~
  - ~~2-3. Users are expected to show common courtesy to employees, Directors, volunteers and other members and guests.~~
  - 4. ~~Users shall refrain from using offensive language and behavior. Users shall not use Using loud, profane, indecent or abusive language or make any physical abuse, threat, harassment or any other such action against anyone, including staff.~~
  - ~~3-5. Consumption of alcoholic beverages to the point where your behavior becomes offensive or dangerous to yourself or others will not be tolerated. You are expected to leave the premises peacefully when requested to do so.~~
  - 6. Defacing, damaging, or removing GVR property is not acceptable.
  - 7. ~~Members shall not violate or aid in the violation of Board Policies and the Bylaws regarding guests.~~
  - 8. ~~Members will be held are~~ responsible for the conduct of their guests.
  - 9. ~~Any person refusing to comply with the Code of Conduct and other policies and rules of the organization may be asked to leave GVR property. A member or guest who is asked to leave GVR property is expected to leave immediately. GVR staff is authorized to contact the Sherriff's Department to report any person for trespass.~~
  - 4-10. Violation of the above codes of conduct may result in a member having his/her rights and privileges suspended, as well as those of their guests or tenants.

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1.3.2 Suspension for Conduct

- A. Any cardholder who violates the established rules and regulations of GVR is subject to suspension of privileges. Copies of rules and regulations are posted within GVR facilities or available on GVR website.
- B. The CEO or designee shall have the authority to determine if a violation is major or minor and is authorized to immediately deny any individual access to facilities for a period of up to ten (10) days.
  - 1. Minor Violations include, but are not limited to, not presenting a member card upon request, failure to show common courtesy to fellow members, Directors, and staff, such as using loud, profane, indecent, or abusive language.
  - A-2. Major Violations include, but are not limited to, violating or aiding in the violation of any law, physical abuse, threat, or harassment, and defacing or damaging GVR property.

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~~B.C. The CEO or designee has the authority to determine if a violation is major or minor. The CEO or designee is authorized to immediately deny any individual access to facilities for a period of up to ten (10) days for minor violations, including, but not limited to, failure to provide his/her membership card or other GVR identification card. In the event of a major violation, including but not limited to a violation of any law, physical confrontation, or verbal abuse, the CEO or designee shall have the authority to immediately deny any individual access to facilities until the violation can be investigated.~~

~~E.D. Minor Violations~~Incidents~~ - Upon receipt of a complaint from a GVR Member or staff, the CEO or designee will investigate the complaint as follows:~~

- ~~1. Contact the person who filed the complaint.~~
- ~~2. Contact witnesses or those parties to the incident which resulted in the complaint.~~
- ~~3. Contact the individual(s) against whom the complaint was filed, either in person or by phone. If direct contact is not available, the contact may be made by email or letter.~~
- ~~4. The CEO shall then determine if the complaint is valid. If the complaint is determined to be valid, the individual(s) may be subject to counseling, either in person or by letter, or may be subject to suspension of any or all privileges, and/or use of facilities for a period not to exceed ten (10) calendar days. The decision of the CEO is final.~~

~~D.E. Major Violations~~Incidents~~ - The CEO or designee shall take immediate action and personally handles the situation as follows:~~

- ~~1. Contact the Board President immediately.~~
- ~~2. The CEO, the Board President and the Board Affairs Committee Chair shall conduct an investigation within two (2) weeks. They shall convene a meeting with the individual and/or a representative against whom the complaint was lodged as well as the complainant. During the process, the accusing party has the right to submit verbal or written information subject to rebuttal by the accused and witnesses, if any.~~
- ~~3. Upon completion of the above, a report on the findings of the investigation, along with recommended actions will be presented to the Board.~~

~~E.F. The Board will convene in an Executive Session within two (2) weeks to review the report, discuss the particulars of the incident, and decide on the appropriate action. If a majority of the Board, then in office, determines that a suspension is warranted, the duration and nature of the suspension must be determined. The suspension may apply to the use of all GVR facilities or select facilities.~~

- ~~1. The original suspension determined by the CEO shall be extended until this process has been accomplished.~~
- ~~2. If the Board decides to continue the suspension, the CEO~~

shall send the individual and/or representative a written "Notice of Suspension" within 48 hours of the Board's decision. The "Notice of Suspension" shall include the details of the suspension, as well as the appeal procedure.

3. If the individual and/or representative opts to appeal the Board's suspension of a major issue, the CEO will notify the Board President and will appoint an Appeals Officer(s) to hear the appeal. The CEO will provide the individual with the date, time and location for presentation of that appeal. The suspension shall continue until the process has been completed. A written response may be presented in lieu of a personal appearance. The Appeals Officer(s) shall be authorized to decide if the proposed suspension should be upheld, reduced or cancelled. Unless the Appeals Officer(s) decides that the suspension should be cancelled or be reduced, the decision of the Board shall be final.



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**Proposed CPM Revisions****1.2.4 Code of Conduct**

- A. It is the policy of GVR to treat all people with dignity, respect and equality regardless of age, race, color, ancestry, country of origin, disability, ethnicity, marital status, family status, veteran status, gender, religion, sexual orientation or gender identity.
1. Users of GVR facilities are required to comply with GVR published rules and regulations.
  2. Members, tenants, and guests are required to carry their GVR ID with them at all times and are required to present their card upon request from GVR staff or volunteers.
  3. Users are expected to show common courtesy to employees, Directors, volunteers and other members and guests.
  4. Users shall not use loud, profane, indecent or abusive language or make any physical abuse, threat, harassment or any other such action against anyone, including staff.
  5. Consumption of alcoholic beverages to the point where your behavior becomes offensive or dangerous to yourself or others will not be tolerated. You are expected to leave the premises peacefully when requested to do so.
  6. Defacing, damaging, or removing GVR property is not acceptable.
  7. Members shall not violate or aid in the violation of Board Policies and the Bylaws regarding guests.
  8. Members will be held responsible for the conduct of their guests.
  9. Any person refusing to comply with the Code of Conduct and other policies and rules of the organization may be asked to leave GVR property. A member or guest who is asked to leave GVR property is expected to leave immediately. GVR staff is authorized to contact the Sherriff's Department to report any person for trespass.
  10. Violation of the above codes of conduct may result in a member having his/her rights and privileges suspended, as well as those of their guests or tenants.

**1.3.2 Suspension for Conduct**

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- B. The CEO or designee shall have the authority to determine if a violation is major or minor and is authorized to immediately deny any individual access to facilities for a period of up to ten (10) days.
1. Minor Violations include, but are not limited to, not presenting a member card upon request, failure to show common courtesy to fellow members, Directors, and staff, such as using loud, profane, indecent, or abusive language.
  2. Major Violations include, but are not limited to, violating or aiding in the violation of any law, physical abuse, threat, or harassment, and defacing or damaging GVR property.

- C. Minor Violations - Upon receipt of a complaint from a GVR Member or staff, the CEO or designee will investigate the complaint as follows:
1. Contact the person who filed the complaint.
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  3. Contact the individual(s) against whom the complaint was filed, either in person or by phone. If direct contact is not available, the contact may be made by email or letter.
  4. The CEO shall then determine if the complaint is valid. If the complaint is determined to be valid, the individual(s) may be subject to counseling, either in person or by letter, or may be subject to suspension of any or all privileges, and/or use of facilities for a period not to exceed ten (10) calendar days. The decision of the CEO is final.
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  3. Upon completion of the above, a report on the findings of the investigation, along with recommended actions will be presented to the Board.
- E. The Board will convene in an Executive Session within two (2) weeks to review the report, discuss the particulars of the incident, and decide on the appropriate action. If a majority of the Board, then in office, determines that a suspension is warranted, the duration and nature of the suspension must be determined. The suspension may apply to the use of all GVR facilities or select facilities.
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Green Valley Recreation, Inc.  
**Board Affairs Committee Meeting**  
**Review Guest Pass Policy in CPM 1.2.2**

**Prepared By:** Nanci Moyo, Admin. Sup.

**Meeting Date:** March 11, 2025

**Presented By:** Scott Somers, CEO

**Originating Committee / Department:**

Administration

**Strategic Plan Goal:**

Goal 1: Provide excellent facilities for members to participate in a variety of active and social opportunities

**Action Requested:**

Hold a discussion on CPM 1.2.2 Guest Policy by reviewing the history, CPM and Bylaws.

**Background Justification:**

GVR is a private membership organization and is therefore committed to protecting the interests of our members by ensuring they have proper access to the facilities and amenities they fund through their initial investment and annual dues. The misuse of Guest Cards threatens this commitment by increasing facility wear and tear and reducing availability for rightful members.

**Bylaw Article II, Section 3: Definitions** F. Guest is a temporary visitor of a GVR Member, Assigned Member, Commercial Residential/Care Facility (CRCF) Resident, Life Care Member or Tenant who lives more than twenty (20) miles outside GVR's Corporate Jurisdiction.

The **CPM 1.2.2.A** states: Guest privileges are intended for temporary visitors of a Regular Member, Assigned Member, Tenant, CRCF Resident, or Life Care Member of GVR and who live outside a twenty (20) mile distance from established GVR boundaries.

Members have voiced strong frustration over non-members having unregulated access to facilities they have financially supported. Left unchecked, this issue risks further diminishing the value of GVR membership and eroding confidence in our policies.

GVR has long-faced challenges with Guest Card misuse. Despite previous attempts to revise the policy, past efforts have been insufficient, and misuse—as well as member complaints—continues to grow. While a large portion of our membership is aware of the policy and adheres to it, there is an increasing number that do not. This misuse has continued to intensify with improperly using Guest Cards for tenants/Airbnb and VRBO rentals as well as local friends and neighbors. The misuse is predominantly found with Annual Guest Cards and Complimentary Guest Cards.

To protect member benefits and ensure fair access, we recommend revising our Guest Card policy to reduce opportunities for misuse. These changes will help preserve the integrity of GVR membership while maintaining an enjoyable experience for all members.

**Suggestion Discussion Points:**

- Eliminate the Annual Guest Card – this grants up to 4 guests daily access to GVR facilities for a cost of 21¢ per day or .05 per guest (Member cost is \$1.45 per day)
- Offer a Daily Guest Card (can also offer a 5-day option and a 15-day option). The guest cards should be created with the guest's name and image on the card. Members can have up to 6 passes per household at any given time. Guest Cards can be renewed for an additional 15 days, for up to total of 30 days per year per guest. No further cards will be issued to the guest.
- Revise the Complimentary Guest Card policy so these cards are subject to the same rules, the only difference being these will be free to single-owner household owners.

**Attachments:**

- 1) GVR Guest Cards

## GVR Guest Cards

### Key Observations Regarding Guest Card Misuse 🚨

- Annual Guest Cards (AGC) and Complimentary Guest Cards (CGC) provide the most opportunity for misuse
- 1 guest card was used 574 times in a year
- 10+ guest cards were used over 100 times
- 1 AGC was used 56 out of the last 60 days

### GVR Guest Policy

Per the Corporate Policy Manual (CPM)

#### SECTION 2 - USE OF GVR FACILITIES

##### 1.2.2 Guest Policy

A. Guest privileges are intended for temporary visitors of a Regular Member, Assigned Member, Tenant, CRCF Resident, or Life Care Member of GVR and who live outside a twenty (20) mile distance from established GVR boundaries.

### Guest Policies at Other Communities

#### Saddlebrook

- Guest cards may be obtained by a member/owner, associate member or renter at the SBHOA#2 Administration Office. These cards are issued for a maximum of 15 days and can be renewed for an additional 15 days during any 12-month period. No further cards will be issued to that guest during that period.

#### Saddlebrook Two

- Guest cards are \$5.00 per person, payable by cash, check, credit card or member charge. Guest Cards apply to those 18 years of age or older. Guest Cards can ONLY be issued for 30-days in a 12-month period. You can have up to six cards activated at once.

#### Quail Creek

- Guest cards are issued to guests over 18 and can be issued for 30 days maximum per calendar year.
- Guest Pass cards are issued for a maximum of fifteen (15) days and can be renewed for an additional fifteen (15) days during any twelve (12) month period.

#### Festival Sun City

- Guests must be sponsored by a Member in any Association facility and must adhere to all rules and regulations, including restrictions for health and safety.
- When sponsoring a guest, the Member must sign the guest in to the facility on the first day that the guest will be using the facility.
- Guest passes may be purchased in a maximum of five-day increments. Multiple day guest passes (either three or five visit guest passes) will be issued an expiration date of seven days from the date of purchase, enabling the guest to use the purchased day visits any day prior to the expiration date of the guest pass.
- Guests must show valid identification and the guest pass each time they enter the facility. There is no requirement for the Member to remain in the company of the guest.
- Guest use of facilities is limited to a maximum of six guests per household.

- Guest fees will be charged on a per day basis. Such fees will be established and updated from time to time by the Board of Directors.

**Sun City West**

- Your guests are welcome here, however as all facilities are private and for the exclusive use of Association members, your guests are required to follow all Association rules. Their presence shall not interfere with the peaceful enjoyment of the facilities by the members.
- Sun City West residents who are not members of the Association may NOT use the facilities as guests. If they are living in the household of a member, they may purchase an Associate Membership.
- All guests must be checked in by a member when visiting facilities. The appropriate fee will be deducted from the host’s Member Credit account. With this payment, the guest will receive a printed receipt from the monitor. The receipt must be retained for the remainder of the day and will serve as evidence of payment for that guest(s), who may then use other facilities for the remainder of the day at no additional charge.

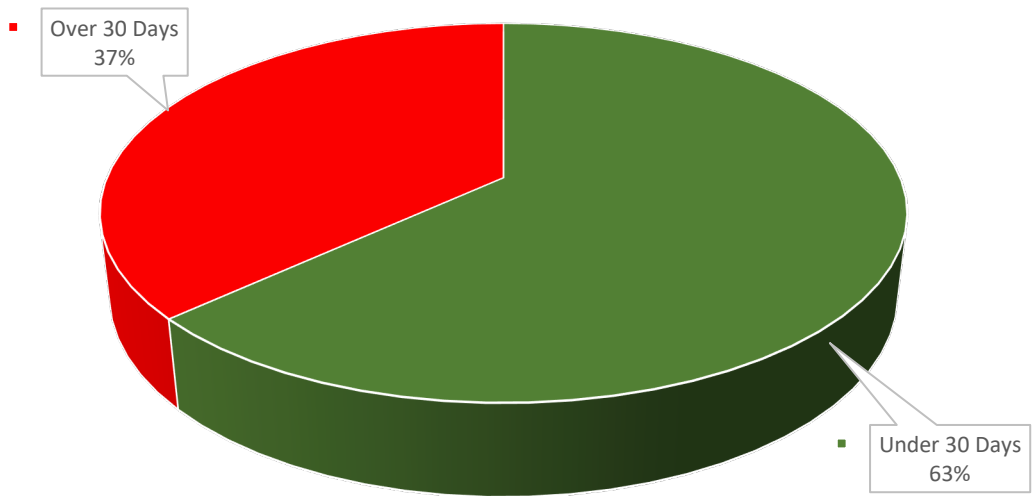
**Rancho Sahuarita**

- Memberships to use Rancho Sahuarita amenities are never sold to non-Rancho Sahuarita residents.
- Residents may purchase guest passes for non-residents to use Rancho Sahuarita amenities. Guest passes must be purchased for all guests, and residents are limited to five guests per household per day.
- Guest Pass Pricing:  
 Single Adult Day Pass (age 13+): \$10  
 Single Child Day Pass (age 4-12): \$5  
 20 Adult Pass Package: \$75  
 20 Child Pass Package: \$37.50  
 10 Adult Pass Package: \$50  
 10 Child Pass Package: \$25  
 (Passes expire 6 months after purchase)

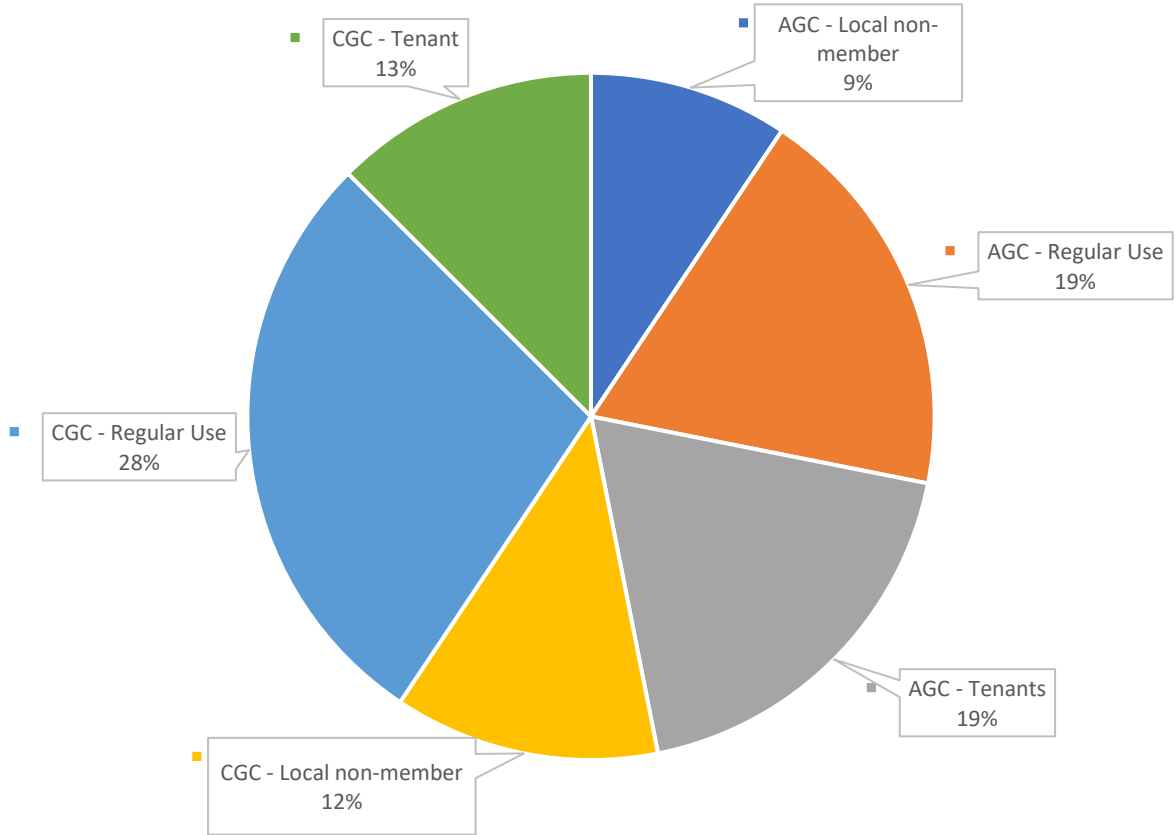
**Purchase History**

	Annual		Daily	
	# Purchased	\$ Collected	# Purchased	\$ Collected
2024	1191	\$89,325	344	\$3,440
2023	1043	\$73,010	414	\$4,410
2022	1148	\$80,360	393	\$3,390

### Annual Guest Card Use

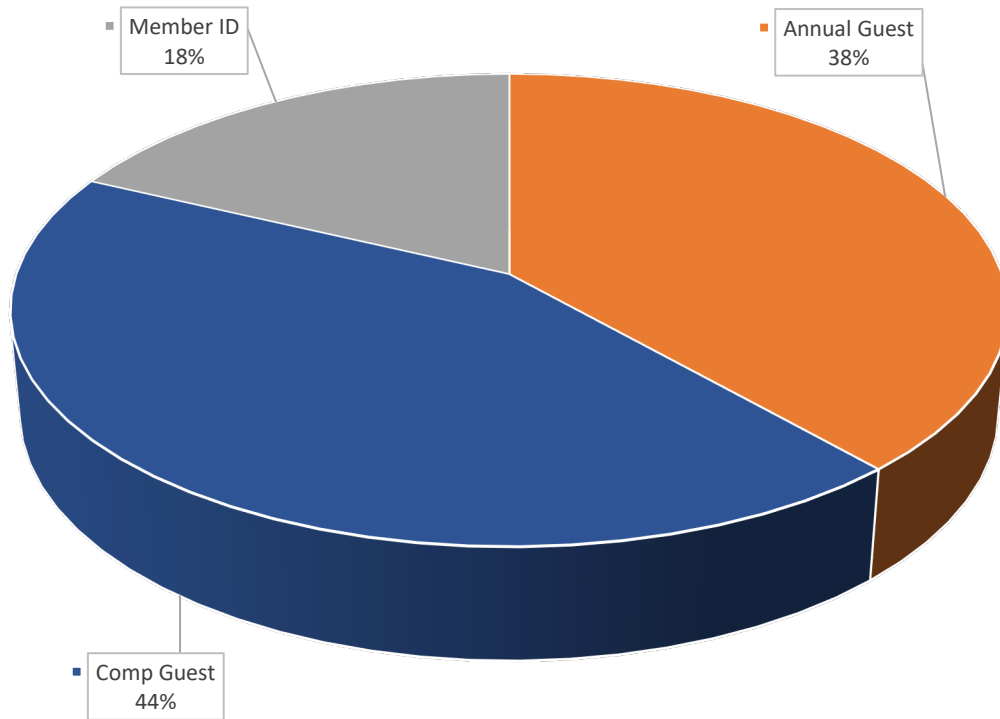


### Reported Incidents - Most Common Misuse





### Percentage of Reported Misuse



## Annual Guest Card Stats for Cards Purchased in January 2024

The following is a list of the AGCs that were purchased in January of 2024. In many cases, the 30+ day use can be linked to Tenants who have not purchased a Tenant Pass because the member has left a card in the property for the renters (including AirBnB and Vrbo shorter term rentals). Alternatively, they are local residents who do not have a GVR property yet they are regularly using GVR facilities.

326 Annual Guest Cards purchased in January of 2024

Filtered out replacement cards, leaving us with 317

Of the 317 AGC's:

44 were not scanned/used at all

15 were used 1 time

15 were used 2 times

6 were used 3 times

9 were used 6 times

7 were used 7 times

8 were used 8 times

6 were used 9 times

10 were used 10 times

6 were used 11 times

7 were used 12 times

3 were used 13 times

7 were used 14 times

5 were used 15 times

3 were used 16 times

7 were used 17 times

6 were used 18 times

4 were used 19 times

5 were used 20 times

2 were used 21 times

2 were used 22 times

3 were used 23 times

1 was used 24 times

4 were used 25 times

6 were used 26 times

1 was used 27 times

6 were used 28 times

4 were used 29 times

4 were used 30 times

3 were used 31 times

3 were used 33 times

2 were used 34 times

1 was used 35 times

2 were used 36 times

1 was used 37 times

4 were used 38 times

4 were used 39 times

3 were used 40 times

3 were used 41 times

1 was used 42 times

3 were used 43 times

2 were used 44 times

2 were used 45 times

2 were used 46 times

3 were used 47 times

3 were used 48 times

1 was used 49 times

2 were used 50 times

1 was used 52 times

2 were used 53 times

1 was used 55 times

1 was used 56 times

2 were used 58 times

1 was used 59 times

2 were used 60 times

1 was used 61 times

2 were used 64 times

2 were used 69 times

1 was used 70 times

3 were used 71 times

1 was used 72 times

2 were used 74 times

1 was used 75 times

2 were used 76 times

2 were used 77 times

2 were used 79 times

2 were used 81 times

1 was used 87 times

1 was used 92 times

1 was used 105 times

1 was used 138 times

1 was used 143 times

1 was used 190 times

1 was used 203 times

1 was used 234 times

1 was used 260 times

1 was used 264 times

1 was used 306 times

1 was used 574 times

### 30 Day Data

2023 Data		2025 Data	
November 14, 2023 to December 14, 2023 Total swipes in date range: 43367 Number of AGC cards with successful entries: 239		January 29, 2025 to February 28, 2025 Total swipes in date range: 58270 Number of AGC cards with successful entries: 348	
<a href="#">661329</a>	28	<a href="#">663913</a>	23
<a href="#">601708</a>	26	<a href="#">658769</a>	23
<a href="#">661283</a>	25	<a href="#">637910</a>	23
<a href="#">652892</a>	22	<a href="#">638171</a>	22
<a href="#">649881</a>	21	<a href="#">666333</a>	22
<a href="#">602929</a>	19	<a href="#">654493</a>	20
<a href="#">653744</a>	15	<a href="#">664073</a>	20
<a href="#">653299</a>	15	<a href="#">658766</a>	19
		<a href="#">653935</a>	19
		<a href="#">658755</a>	18
		<a href="#">654683</a>	18

### 60 Day Data

In this portion of the report, we are looking at unique swipes in the 60 days listed in timeframes below.

2023 Data				2025 Data			
October 15, 2023 to December 14, 2023 Total swipes in date range: 87880 Number of AGC cards with successful entries: 357				December 30, 2024 to February 28, 2025 Total swipes in date range: 109460 Number of AGC cards with successful entries: 462			
<a href="#">661329</a>	56	<a href="#">653707</a>	20	<a href="#">658769</a>	42	<a href="#">661636</a>	22
<a href="#">661283</a>	51	<a href="#">654210</a>	19	<a href="#">637910</a>	42	<a href="#">641879</a>	22
<a href="#">652892</a>	45	<a href="#">605848</a>	19	<a href="#">638171</a>	39	<a href="#">641866</a>	21
<a href="#">602929</a>	40	<a href="#">653066</a>	18	<a href="#">653935</a>	39	<a href="#">658702</a>	20
<a href="#">649881</a>	36	<a href="#">640111</a>	18	<a href="#">658766</a>	34	<a href="#">654493</a>	20
<a href="#">653841</a>	30	<a href="#">641927</a>	18	<a href="#">658755</a>	31	<a href="#">658776</a>	19
<a href="#">641706</a>	29	<a href="#">633357</a>	18	<a href="#">664073</a>	31	<a href="#">654528</a>	19
<a href="#">653105</a>	29	<a href="#">653299</a>	18	<a href="#">654683</a>	30	<a href="#">654236</a>	19
<a href="#">637504</a>	27	<a href="#">653495</a>	17	<a href="#">641851</a>	29	<a href="#">646068</a>	18
<a href="#">601708</a>	26	<a href="#">652893</a>	17	<a href="#">653626</a>	29	<a href="#">658760</a>	18
<a href="#">641946</a>	26	<a href="#">653807</a>	17	<a href="#">658748</a>	27	<a href="#">653732</a>	17
<a href="#">657351</a>	25	<a href="#">606923</a>	16	<a href="#">666333</a>	25	<a href="#">652547</a>	17
<a href="#">604059</a>	23	<a href="#">654344</a>	15	<a href="#">653932</a>	25	<a href="#">653474</a>	16
<a href="#">653744</a>	22	<a href="#">601697</a>	15	<a href="#">652860</a>	24	<a href="#">653087</a>	16
<a href="#">654021</a>	21	<a href="#">600486</a>	15	<a href="#">653744</a>	23	<a href="#">647035</a>	16
<a href="#">604651</a>	21	<a href="#">641831</a>	15	<a href="#">603289</a>	23	<a href="#">640166</a>	16
<a href="#">653714</a>	20	<a href="#">609064</a>	15	<a href="#">654487</a>	23	<a href="#">646124</a>	15
				<a href="#">663913</a>	23		

## 90 Day Data

2023 Data				2025 Data			
September 15, 2023 to December 14, 2023 Total swipes in date range: 128191 Number of AGC cards with successful entries: 434 11%				November 30, 2024 to February 28, 2025 Total swipes in date range: 153668 Number of AGC cards with successful entries: 593			
<a href="#">652892</a>	69	<a href="#">653744</a>	22	<a href="#">653935</a>	61		
<a href="#">661283</a>	65	<a href="#">605848</a>	22	<a href="#">653626</a>	46		
<a href="#">661329</a>	57	<a href="#">653707</a>	20	<a href="#">653744</a>	42		
<a href="#">602929</a>	57	<a href="#">655812</a>	20	<a href="#">658769</a>	42	<a href="#">661636</a>	22
<a href="#">649881</a>	49	<a href="#">641927</a>	20	<a href="#">637910</a>	42	<a href="#">641866</a>	21
<a href="#">604651</a>	48	<a href="#">653714</a>	20	<a href="#">652860</a>	39	<a href="#">654493</a>	20
<a href="#">637504</a>	47	<a href="#">646166</a>	19	<a href="#">638171</a>	39	<a href="#">658702</a>	20
<a href="#">653105</a>	45	<a href="#">638986</a>	19	<a href="#">658766</a>	34	<a href="#">654236</a>	19
<a href="#">654021</a>	40	<a href="#">653221</a>	18	<a href="#">640166</a>	32	<a href="#">605492</a>	19
<a href="#">653841</a>	38	<a href="#">640111</a>	18	<a href="#">664073</a>	31	<a href="#">654674</a>	19
<a href="#">641946</a>	36	<a href="#">653299</a>	18	<a href="#">658755</a>	31	<a href="#">658776</a>	19
<a href="#">657351</a>	36	<a href="#">652893</a>	17	<a href="#">654683</a>	30	<a href="#">653105</a>	18
<a href="#">653066</a>	35	<a href="#">653807</a>	17	<a href="#">641851</a>	29	<a href="#">653087</a>	18
<a href="#">641706</a>	31	<a href="#">653836</a>	17	<a href="#">654528</a>	28	<a href="#">653474</a>	18
<a href="#">633357</a>	29	<a href="#">606923</a>	16	<a href="#">652547</a>	28	<a href="#">658760</a>	18
<a href="#">647198</a>	29	<a href="#">652851</a>	16	<a href="#">658748</a>	27	<a href="#">646068</a>	18
<a href="#">647113</a>	28	<a href="#">601697</a>	15	<a href="#">653932</a>	27	<a href="#">641902</a>	17
<a href="#">601708</a>	26	<a href="#">646037</a>	15	<a href="#">666333</a>	25	<a href="#">653479</a>	17
<a href="#">653495</a>	24	<a href="#">641831</a>	15	<a href="#">646124</a>	24	<a href="#">653532</a>	17
<a href="#">654344</a>	23	<a href="#">609064</a>	15	<a href="#">654487</a>	23	<a href="#">653732</a>	17
<a href="#">604059</a>	23	<a href="#">600486</a>	15	<a href="#">647137</a>	23	<a href="#">647100</a>	16
<a href="#">653005</a>	23	<a href="#">653016</a>	15	<a href="#">663913</a>	23	<a href="#">647035</a>	16
<a href="#">654210</a>	22	<a href="#">653030</a>	15	<a href="#">603289</a>	23	<a href="#">666807</a>	16
		<a href="#">652736</a>	15	<a href="#">641879</a>	22	<a href="#">653221</a>	15
				<a href="#">603705</a>	22	<a href="#">653213</a>	15

### Protecting GVR Membership Integrity

The data shows: **Annual Guest Cards (AGCs) and Complimentary Guest Cards (CGCs) are being misused at an increasing rate.** While GVR's Guest Policy was designed to provide members with a way to host temporary visitors, the reality is that a significant number of guest cards are being used in ways that circumvent GVR membership requirements.

This misuse undermines the value of membership, creates additional wear and tear on our facilities which can create a financial strain on GVR, and leads to frustration among paying members. To address this issue and align GVR with industry best practices, we recommend policy changes.



**Year-End Report**  
**2024-2025**  
**Board Affairs Committee**

**Chair:** Bart Hillyer

**Staff Liaison:** Nanci Moyo

**Committee Members:** Beth Dingman, April Hasson Hillard, Ed Knop, Joe Magliola, Pat Reynolds, Lanny Smith, Gail Vanderhoof, Jodie Walker

**Committee Responsibilities:**

**3.2.2 Responsibilities**

- A. Recommend modifications in organizational policies and governing values to help guide the Board in achieving its strategic goals. Assist the Board in effectively carrying out its governing functions in such a manner so as to clearly delineate the roles and responsibilities between governance and management.
- B. Review and recommend revisions, when appropriate, to the governing documents of The Corporation.
- C. Forward all BAC proposed revisions of the Articles of Incorporation or Bylaws to staff for submission to legal counsel for appropriate action. Any BAC approved change to the CPM which staff determines needs legal review will also be submitted. Should legal counsel recommend a revision to a governing document, it will be returned to the Committee for final review before being presented to the Board for appropriate action.
- D. If a committee, member or staff would like to have the BAC review a change to the CPM or other governing documents before it is taken to the Board, the requested change and rationale should be sent to the chair and staff liaison of BAC at least a week prior to the next BAC meeting.

**Priorities Established and Completed for 2024-2025:**

- Reviewed possible bylaw changes for Committees, Membership definition, and small changes by December 2024. The BAC preference was to move any bylaw changes to the 2025-26 BAC for inclusion on the ballot for 2026.

- Reviewed changes to the CPM including: Tie vote; small verbiage changes; possibly moving operations out of CPM to keep the CPM policy focused; code of conduct for members; service animal policy; guest pass policy; and smoking and vaping policy.

**Specific Committee Requests:**

- Add reviewing tie vote for future elections.

**Recommendations from Staff:**

- Review Member Code of Conduct policy
- Review Guest Pass policy

**Task for Next Year:**

- Continue reviewing Guest Pass policy
- Continue reviewing Member Code of Conduct policy
- Consider adding bylaw changes to the 2026 Ballot: Membership definition, committee structure, raising check signing limit; and any other changes brought forth.